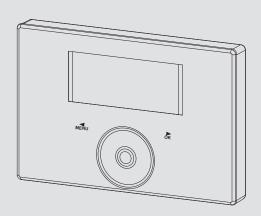
Heat pump manager

» WPM



STIEBEL ELTRON

CONTENTS

сомм	ISSIONING	
1.	General information	3
1.1	Relevant documents	3
1.2	Safety instructions	3
1.3	Other symbols in this documentation	3
1.4	Units of measurement	
2.	Safety	3
2.1	Instructions, standards and regulations	3
2.2	General safety instructions	
2.3	Notes	
2.4	Test symbols	
3.	Appliance description	
3.1	Accessories	
4.	Appliance compatibility	
 . 5.		
5. 5.1	Connecting external components	
5.2	Sensor installation	°
5.3	FET remote control	<u>'</u>
5.4	Internet Service Gateway ISG	
6.	Commissioning	
6.1	Bus initialisation	
6.2	System configuration through parameter settings	, 8
6.3	Reset options	
7.	Commissioning wizard	
8.	Menu	
8.1	Menu structure	9
8.2	Menu description	9
	INFO	g
	SYSTEM	
	HEAT PUMP	
	DIAGNOSIS	12
	PROGRAMS	
	HEATING PROGRAM	 14
	DHW PROGRAM	
	COOLING PROGRAM	
	PARTY PROGRAM	
	HOLIDAY PROGRAM	
	HEAT-UP PROGRAM	
	PASTEURISATION PROGRAM	16
	DHW CIRCULATION PROGRAM	16
	SWIMMING POOL PROGRAM	16
	SILENT PROGRAM 1	17
	SILENT PROGRAM 2	17
	SETTINGS	17
	VIEW	19
	GENERAL	19
	FAVOURITES	
	HEATING	
	DHW	25
	HYBRID MODULE	28
	COOLING	
	SWIMMING POOL	32
	DIFFERENTIAL CONTROLLER 1 / 2	32
	THERMOSTAT FUNCTION 1 / 2	
	COMMISSIONING	33

	SOURCE	35
	CHARGING PUMP CONTROL	35
	HEATING	
	DHW	36
	COMPRESSOR	36
	SILENT MODE	37
	POWER-OFF	37
	SYSTEM TYPE	38
	I/O CONFIGURATION	38
	EMERGENCY OPERATION	41
	RESET	41
	SENSOR CALIBRATION	41
	UPDATE	
9.	Settings	
9.1	Parameter overview	42
10.	Appliance handover	49
11.	Notifications	49
11.1	Notification list	49
12.	Care	49
13.	Troubleshooting	49
13.1	Updating the heat pump manager	49
13.2	Fault display	
13.3	Heat pump-specific or hardware faults	
14.	Specification	50
14.1	Energy consumption data	50

2 | WPM www.stiebel-eltron.com

General information

General information 1.

These instructions are intended for qualified contractors.

1.1 Relevant documents

WPM operating instructions

Heat pump operating and installation instructions

Operating and installation instructions for system components

WPM system notification list

i

Please see device's operating instructions for information on the "Guarantee" and "Environment and recycling".

1.2 Safety instructions

1.2.1 Structure of safety instructions

KEYWORD Type of risk

Here, possible consequences are listed that may result from failure to observe the safety instructions.

► Steps to prevent the risk are listed.

1.2.2 Symbols, type of risk

Symbol	Type of risk
\triangle	Injury
A	Electrocution

1.2.3 Keywords

KEYWORD	Meaning
DANGER	Failure to observe this information will result in serious injury or death.
WARNING	Failure to observe this information may result in serious injury or death.
CAUTION	Failure to observe this information may result in non-serious or minor injury.

1.3 Other symbols in this documentation



General information is identified by the adjacent symbol. ► Read these texts carefully.

Symbol	Meaning
!	Material losses (appliance damage, consequential losses and environmental pollution)
	Appliance disposal

▶ This symbol indicates that you have to do something. The action you need to take is described step by step.

□□■ These symbols show you the software menu level (in this example level 3).

1.4 Units of measurement



Note

All measurements are given in mm unless stated otherwise.

2. Safety

Only a qualified contractor should carry out installation, commissioning, maintenance and repair of the appliance.

Instructions, standards and regulations 2.1



Note

Observe all applicable national and regional regulations and instructions.

General safety instructions 2.2

We guarantee trouble-free function and operational reliability only if original accessories and spare parts intended for the appliance are used.

2.3 **Notes**

The appliance should only be operated once it is fully installed and all safety equipment has been fitted.

Test symbols

See type plate on the appliance.

www.stiebel-eltron.com WPM | 3

Appliance description

3. Appliance description

The WPM heat pump manager is the main controller of the extendible WPM system. The device assists the control of one direct heating circuit and two heating circuits with mixer. Two heat pumps can be operated in a cascade. The device provides a 230 V fault contact for external pick-up of system faults. High efficiency circulation pumps can be connected directly via relay outputs or PWM outputs. The PCB of the WPM is located in a wall mounting enclosure that can also accommodate other components such as the relay for the top-hat rail. The entire system is operated via the integral programming unit with Touch-Wheel. An internet interface and Smart Home interfaces are available as options.

Cascade control

Up to 6 heat pump stages can be controlled for heat generation.

The maximum permitted configuration for cascade control is subject to the type of heat pump you are using.

- 6 single compressor heat pumps
- From the third connected heat pump upwards, a WPE heat pump extension must be used

Function overview

- The 4-wire data BUS enables rapid installation and system extension using the WPE heat pump extension
- Control of a second heat source for DHW and heating
- Demand-dependent control of different circulation pumps
- Input of the system and heat pump frost limits
- At least 10 h power reserve for the clock
- Automatic pump kick control
- Reset option
- Stored notification list with precise fault code indication on the display, including date, time and heat pump index
- Fast and precise fault diagnosis with a system analyser including temperature scanning of heat pumps and peripherals without additional equipment
- Default settings for time switch programs for all heating and DHW circuits

Product name	Part number
WPM	234727

3.1 Accessories

The following accessories can be installed for additional control of the heat pump.

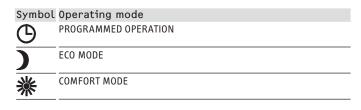
3.1.1 FE 7 remote control



The rotary selectors on the FE 7 remote control can be used to make the following settings:

- Changing the set room temperature for heating circuit 1 by ± 5 °C
- Changing the operating mode

Note that the set room temperature can be changed only in adjustable operating modes.





l Note

The remote control is only effective in the heat pump manager's PROGRAMMED OPERATION mode. You can set the temperature for heating times in PRO-

You can set the temperature for heating times in PRO-GRAMMED OPERATION mode on the remote control.

3.1.2 FET remote control



The FET digital remote control enables one heating zone to be controlled. The remote control measures the relative humidity and room temperature.

4 | WPM www.stiebel-eltron.com

Appliance compatibility

3.1.3 Internet Service Gateway ISG



The Internet Service Gateway (ISG) is an Ethernet gateway in a wall mounting enclosure and is connected into the LAN (local area network).

The device enables the operation, adjustment and checking of heat pump system data via the browser of a computer, laptop or tablet in the local home network.

If the customer so wishes, data from the device can be transferred to our SERVICEWELT portal automatically over the internet.

3.1.4 WPE heat pump extension



The WPE heat pump extension supplements the WPM system with additional functions. These additional functions can be adjusted on the programming unit of the WPM heat pump manager.

The WPE heat pump extension provides:

- Two additional heating circuits with mixer
- A swimming pool controller for primary and secondary integration of a swimming pool
- Two additional 0...10V interfaces
- Two differential controllers
- Switching outputs

The WPE heat pump extension:

- Allows cascades of up to six heat pumps
- Supplements the basic functions of the WPM heat pump manager with options for connecting a building management system

3.1.5 EASYTRON Connect



The EASYTRON Connect system is designed for individual room control of heating systems in buildings. The system can be connected to a heat pump via ISG web or operated independently. Connecting the system to a heat pump enables demand-dependent individual room control. Operation can be via the EASYTRON Connect app.

If the system has an integral heat pump, the following functions are possible:

- The system can optimise heat pump heating curves for the connected heating circuits.
- The system can open all heating circuits for heat pump defrost.
- The system enables the identification of rooms to be cooled by the heat pump.

The system can be used for heating systems with wall mounted radiators or underfloor heating. If the heating system has an integral DHW cylinder, the system can influence DHW heating.

The system can control 24 rooms. In each room, max. four actuators for radiators or channels for underfloor heating can be controlled.

In conjunction with a control unit for underfloor heating, one room temperature sensor is required per room.

4. Appliance compatibility



Note

Some heat pumps should not be connected directly to the heat pump manager.

- ► With these heat pumps, use an indoor unit in which the heat pump manager is factory-fitted.
- Observe the information in the heat pump documentation.

www.stiebel-eltron.com WPM | 5

Connecting external components

Connecting external components 5.



WARNING Electrocution

Carry out all electrical connection and installation work in accordance with national and regional regulations.



WARNING Electrocution

▶ Isolate the heat pump from the power supply when carrying out any work.



WARNING Electrocution

Only components that operate with safety extra low voltage (SELV) and that ensure secure separation from the mains voltage supply may be connected to the low voltage terminals of the appliance.

Connecting other components can make parts of the appliance and connected components live.

▶ Only use components which have been approved by



In conjunction with the WPM heat pump manager, use the HSM mixer servomotor.

5.1 Sensor installation

► Connect all of the required sensors before commissioning the appliance.

5.1.1 AF PT outside temperature sensor

The temperature sensors have a significant influence on the function of your heating system. Therefore ensure sensors are correctly positioned and well insulated.

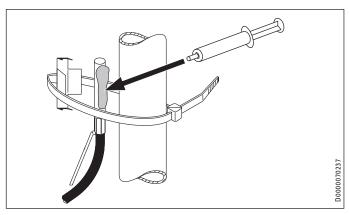
Install the outside temperature sensor on a north or north-eastern wall. Minimum clearances: 2.5 m above the ground, and 1 m to the side of windows and doors. The outside temperature sensor should be freely exposed to the elements but not placed in direct sunlight. Never mount the outside temperature sensor above windows, doors or air ducts.

Installation:

- ▶ Pierce the cable grommet at the appropriate place using a pointed object.
- ► Insert the cable grommet into the recess on the sensor retainer.
- ▶ Pass a lead through the cable grommet.
- ► Connect the lead to the terminal.
- ► Tighten the screws on the terminal.
- Connect the connecting cable to sensor terminal X1.3.
- Press the sensor retainer into the sensor enclosure until it clicks audibly into place.
- Secure the sensor enclosure to the wall using a screw and rawl plug.

5.1.2 TAF PT immersion/contact sensor

Installation as contact sensor



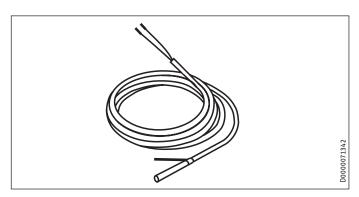
► Clean the pipe.



The recesses on the retaining clip are of different sizes.

- ▶ Press the smaller recess on the retaining clip into one of the notches on the sensor.
- ▶ Press the larger recess of the retaining clip onto the sensor.
- ► Apply heat conducting paste to the sensor.
- ▶ Secure the sensor with the retaining clip and the cable tie.

Installation as an immersion sensor



The immersion sensor is required for the sensor well in the buffer cylinder.

- ▶ Press the spring downwards. The spring is used for fixing the sensor in the sensor well.
- Apply heat conducting paste to the sensor.
- ▶ Push the sensor into the sensor well.

6 | WPM www.stiebel-eltron.com

Commissioning

5.1.3 Sensor resistance values

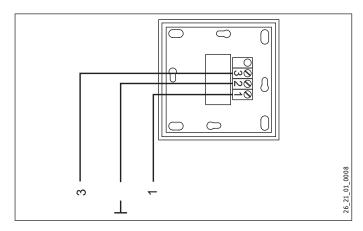
Temperature in °C	PT 1000 sensor Resistance in Ω
- 30	882
- 20	922
-10	961
0	1000
10	1039
20	1078
25	1097
30	1117
40	1155
50	1194
60	1232
70	1271
80	1309
90	1347
100	1385
110	1423
120	1461

5.2 FE7 remote control



If you are connecting an FE 7 remote control, you cannot use an FET remote control.

FE7 connection array



With the FE7 remote control you can adjust the set room temperature for heating circuit 1 by \pm 5 °C. This function is enabled only in PROGRAMMED OPERATION. You can also change the operating mode.

► Connect the remote control to terminal X1.13.

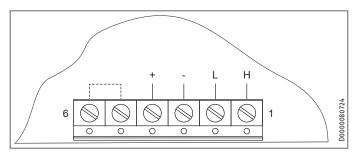
5.3 FET remote control



1 Note

If you are connecting one or multiple FET remote controls, you cannot use an FE 7 remote control.

FET connection array



The FET digital remote control enables convenient operation of one heating zone.

- ► Attach the remote control to one of the CAN B terminals.
- ▶ Observe the FET operating instructions.

5.4 Internet Service Gateway ISG

The Internet Service Gateway ISG enables you to operate the heat pump within your local home network and via the internet when you are away.

- Attach the Internet Service Gateway to one of the CAN B terminals (not one marked "+").
- ► Observe the ISG operating instructions.

The ISG is not supplied with power by the heat pump.

6. Commissioning

Only qualified contractors may carry out any adjustments to the heat pump manager (see list in the chapter "Settings / Setting parameters" in the heat pump manager commissioning instructions), commission the device and instruct the system user in its use.

Commissioning must be carried out in accordance with these installation instructions and the operating and installation instructions of all components belonging to the heat pump system.



Note

Our customer support can assist with commissioning, which is a chargeable service.

6.1 Bus initialisation

Connecting the bus cable not only establishes the electrical connection for system communication. As part of commissioning, connecting the bus cable will also assign the appliance-specific address required for switching the heat pump.

www.stiebel-eltron.com WPM | 7

Commissioning wizard

6.1.1 General information



The control panel for each heat pump provides space for the connection of two 3-core BUS cables, i.e. the BUS cable between the heat pumps is wired in parallel.



Note

In a cascade, heat pumps designed to heat DHW must always be initialised first. The remaining heat pumps can then be connected in any order.



Note

All necessary sensors must be connected before the voltage is connected to the WPM. Any sensors connected later will not be recognised by the WPM.

Example: No DHW parameters, programs or temperatures are displayed if the DHW cylinder sensor was not connected at the time of commissioning. No values can be programmed for these parameters.



Note

If incorrectly initialised, all IWS (internal heat pump controllers) must be reset and reinitialised (see chapter "Reset options / Reinitialising the IWS").



Note

The entire heat pump system will be shut down if the BUS cable between the WPM and the heat pump is interrupted.

6.1.2 Sequence for BUS connection

For the bus connection it is essential that you carry out the steps below in the order described:

- ► Connect the WPM to the mains voltage.
- ► Connect the WPE (if installed) to the mains voltage.
- ► Connect the internal heat pump controller (IWS) to the mains voltage.
- ► Leave the mains voltage to the compressor and emergency/ booster heater switched off, so that the heat pump does not start up uncontrolled during initialisation.

In the DIAGNOSIS / SYSTEM menu, all connected BUS subscribers and their respective software versions are shown under BUS SUBSCRIBER.

After completing initialisation of the heat pump, use the DIAG-NOSIS / SYSTEM menu under HEAT PUMP TYPES to check that all connected heat pumps are being displayed.

System configuration through parameter 6.2 settings

If the system is operating incorrectly, you should first check the parameter settings (see chapter "Settings / Parameter summary").

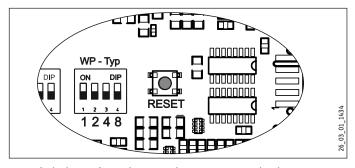
Reset options 6.3

6.3.1 Reinitialising the IWS

This reset should be performed if the system was commissioned or initialised incorrectly.

To do so, proceed as follows:

- ► Switch OFF the mains voltage to the WPM.
- ► Switch OFF the mains voltage to the WPE (if installed).
- ► Switch OFF the mains voltage to the heat pump.
- Disconnect the BUS connections.
- ► Switch ON the mains voltage to the heat pump.
- ► Hold the reset key until the two outer LEDs are constantly illuminated.
- ▶ Release the reset key. The IWS has now been reset and is ready for renewed initialisation.



- ► Switch the mains voltage to the components back ON.
- Carry out BUS initialisation (see chapter "Commissioning / BUS initialisation").
- ▶ Reset the system-specific parameters for the WPM and WPE.

6.3.2 Heat pump reset

This reset should be performed if a heat pump-specific fault or hardware fault occurs five times in the space of two hours' runt-

► Activate the HEAT PUMP RESET parameter in the COMMIS-SIONING menu.

The fault is cleared. The heat pump is ready to be returned to use.

Commissioning wizard 7.

The device has a commissioning wizard that will take you through the most important settings the first time it is started.

► Follow the instructions on the display.

8 | WPM www.stiebel-eltron.com

Menu

Menu 8.

Note

Not all appliance parameters and values are displayed in the different menus; it depends which heat pump type and accessories are connected.

Note
Certain menu items are protected by a code. The factory-set code is 1 0 0 0.

The menu items shown in grey are visible only if the WPE heat pump extension is connected.

Menu structure 8.1

= 1101 0
□■ SYSTEM
□■ HEAT PUMP
■ DIAGNOSIS
□■ SYSTEM STATUS
□■ HEAT PUMP STATUS
□■ HEAT PUMP ANALYSIS
□■ SYSTEM
□■ INTERNAL CALCULATION
□ ■ NOTIFICATIONLIST
□ ■ RELAY TEST SYSTEM
□ ■ RELAY TEST HEAT PUMP
■ PROGRAMS
□■ HEATING PROGRAM
□■ DHW PROGRAM
□■ COOLING PROGRAM
□■ PARTY PROGRAM
□■ HOLIDAY PROGRAM
□■ HEAT-UP PROGRAM
□ ■ PASTEURISATION PROGRAM
□■ DHW CIRCULATION PROGRAM
□■ SWIMMING POOL PROGRAM
□■ SILENT PROGRAM 1
□■ SILENT PROGRAM 2
■ SETTINGS
□ ■ VIEW
□■GENERAL
□ FAVOURITES
□ HEATING
DHW
□■ HYBRID MODULE
□■ COOLING
SWIMMING POOL
DIFFERENTIAL CONTROLLER 1
□■ DIFFERENTIAL CONTROLLER 2
THERMOSTAT FUNCTION 1
□■ THERMOSTAT FUNCTION 2
■ COMMISSIONING
■ SOURCE
□■ HEATING
□■ DHW
□■ COMPRESSOR
COM RESSOR

■ SILENT MODE
□■ I/O CONFIGURATION
■ EMERGENCY OPERATION
□ RESET

Menu description 8.2

INFO

In the INFO menu you can check set and actual values for temperatures, flow rates and pressures in the heating system and heat pump.



Note
Please note that actual and set values can only be displayed if the appropriate sensors are connected.

■ SYSTEM

ROOM TEMPERATURE	
□ □ □ ■ FE7	
□□□□■ ACTUAL TEMPERATURE FE7 Actual room temperature for heating circuit 1 (HK1) (displayed only if FE 7 remote control is connected)	°C
□□□□■ SET TEMPERATURE FE7 Set room temperature for heating circuit 1 (HK1) (displayed only if FE 7 remote control is connected)	°C
□□□■ FET 1	
□□□□■ ACTUAL TEMPERATURE FET 1 Actual room temperature for the allocated heating circuit (displayed only if FET remote control is connected)	°C
□□□□■ SET TEMPERATURE FET 1 Set room temperature for the allocated heating circuit (displayed only if FET remote control is connected)	°C
□□□□■ RELATIVE HUMIDITY FET 1	%
□□□□■ DEW POINT TEMPERATURE FET 1 Dew point temperature (displayed only if FET remote control is connected)	°C
□□□■ FET 2	
□□□□■ ACTUAL TEMPERATURE FET 2 Actual room temperature for the allocated heating circuit (displayed only if FET remote control is connected)	°C
SET TEMPERATURE FET 2 Set room temperature for the allocated heating circuit (displayed only if FET remote control is connected)	°C
□□□□■ RELATIVE HUMIDITY FET 2	%
□□□□■ DEW POINT TEMPERATURE FET 2 Dew point temperature (displayed only if FET remote control is connected)	°C
□□□■ FET 3	
□□□□■ ACTUAL TEMPERATURE FET 3 Actual room temperature for the allocated heating circuit (displayed only if FET remote control is connected)	°C
□□□□■ SET TEMPERATURE FET 3 Set room temperature for the allocated heating circuit (displayed only if FET remote control is connected)	°C
□□□□■ RELATIVE HUMIDITY FET 3	%
□□□□■ DEW POINT TEMPERATURE FET 3 Dew point temperature (displayed only if FET remote control is connected)	°C
□□□■ FET 4	
□□□□■ ACTUAL TEMPERATURE FET 4 Actual room temperature for the allocated heating circuit (displayed only if FET remote control is connected)	°C
Set room temperature for the allocated heating circuit (displayed only if FET remote control is connected)	°C

www.stiebel-eltron.com WPM | 9

Menu: INFO

	0/
□□□□■ RELATIVE HUMIDITY FET 4	
Down point temperature (displayed only if EET remote	°C
Dew point temperature (displayed only if FET remote control is connected)	
□□□□■ ACTUAL TEMPERATURE FET 5	°C
Actual room temperature for the allocated heating cir-	- (
cuit (displayed only if FET remote control is connected)	
□□□□■ SET TEMPERATURE FET 5	°C
Set room temperature for the allocated heating circuit	
(displayed only if FET remote control is connected)	
□□□□■ RELATIVE HUMIDITY FET 5	%
□□□□■ DEW POINT TEMPERATURE FET 5	°C
Dew point temperature (displayed only if FET remote	
control is connected)	
□□■ HEATING	
□□□■ OUTSIDE TEMPERATURE	°C
□□□■ ACTUAL TEMPERATURE HK 1	°C
Actual heating circuit temperature, heating circuit 1	
□□□■ SET TEMPERATURE HK 1	°C
Set heating circuit temperature, heating circuit 1 (HK1).	
With fixed value control, the fixed temperature is dis-	
played.	
□□□■ ACTUAL TEMPERATURE HK 2	°C
Actual heating circuit temperature, heating circuit 2	
□□□■ SET TEMPERATURE HK 2	°C
Set heating circuit temperature, heating circuit 2 (HK2).	
With fixed value control, the fixed temperature is dis-	
played.	
□□□■ ACTUAL TEMPERATURE HK 3	°C
Actual heating circuit temperature, heating circuit 3	
SET TEMPERATURE HK 3	°C
Set heating circuit temperature, heating circuit 3 (HK3). With fixed value control, the fixed temperature is dis-	
played.	
□□□■ ACTUAL TEMPERATURE HK 4	- °C
Actual heating circuit temperature, heating circuit 4	C
□□□■ SET TEMPERATURE HK 4	- °C
Set heating circuit temperature, heating circuit 4 (HK4).	C
With fixed value control, the fixed temperature is dis-	
played.	
□□□■ ACTUAL TEMPERATURE HK 5	°C
Actual heating circuit temperature, heating circuit 5	
□□□■ SET TEMPERATURE HK 5	°C
Set heating circuit temperature, heating circuit 5 (HK5).	
With fixed value control, the fixed temperature is dis-	
played.	
□□□■ ACTUAL FLOW TEMPERATURE WP	<u>°C</u>
□□□■ ACTUAL FLOW TEMPERATURE NHZ	°C
□□□■ ACTUAL RETURN TEMPERATURE WP	°C
□□□■ ACTUAL FLOW TEMPERATURE	°C
□□□■ ACTUAL RETURN TEMPERATURE	°C
□□□■ SET FIXED TEMPERATURE	°C
□□□■ ACTUAL BUFFER TEMPERATURE	- °C
□□□■ SET BUFFER TEMPERATURE	- °C
□□□■ HEATING PRESSURE	bar
□□□■ FLOW RATE	l/min
□□□■ SYSTEM FROST PROTECTION	
□ □ DHW	
□□□■ ACTUAL TEMPERATURE	°C
Actual DHW temperature	
□□□■ SET TEMPERATURE	°C
Set DHW temperature	
□□□■ FLOW RATE	<u>l/min</u>
THE HYDDID MODILLE	
□□■ HYBRID MODULE	

□□□■ SET TEMPERATURE 2ND HEAT GENERATOR	°C
□□□■ ACTUAL MIXER TEMPERATURE 2ND HEAT GENERATOR	- °C
□□□■ SET MIXER TEMPERATURE 2ND HEAT GENERATOR	°C
□□■ COOLING	
□□□■ ACTUAL TEMPERATURE	°C
□□□■ SET TEMPERATURE	°C
□□□■ ACTUAL TEMPERATURE KK1	°C
Actual cooling circuit temperature, cooling circuit 1 (KK1)	
□□□■ SET TEMPERATURE KK1	°C
Set cooling circuit temperature, cooling circuit 1 (KK1)	_
□□□■ ACTUAL TEMPERATURE KK2	°C
Actual cooling circuit temperature, cooling circuit 2 (KK2)	
SET TEMPERATURE KK2	°C
Set cooling circuit temperature, cooling circuit 2 (KK2)	
Actual realism singuit town and true cooling singuit 2 (KK2)	°C
Actual cooling circuit temperature, cooling circuit 3 (KK3)	°C
Set cooling circuit temperature, cooling circuit 3 (KK3)	٠.(
□□□■ ACTUAL TEMPERATURE KK4	°C
Actual cooling circuit temperature, cooling circuit 4 (KK4)	C
SET TEMPERATURE KK4	°C
Set cooling circuit temperature, cooling circuit 4 (KK4)	•
□□□■ ACTUAL TEMPERATURE KK5	°C
Actual cooling circuit temperature, cooling circuit 5 (KK5)	
□□□■ SET TEMPERATURE KK5	°C
Set cooling circuit temperature, cooling circuit 5 (KK5)	
□□■ EXTERNAL HEAT SOURCE	
□□□■ ACTUAL TEMPERATURE	°C
□□□■ SET TEMPERATURE	°C
□□□■ DUAL MODE TEMP HZG	°C
Heating dual mode point	
□□□■ APPLICATION LIMIT HZG	°C
Heating application limit	
□□□■ DUAL MODE TEMP WW	°C
DHW dual mode point	0.5
DHW application limit	°C
□□□■ RUNTIME	Hours
LLL= KONTIME	110013
□□■ ELECTRIC REHEATING	
□□□■ DUAL MODE TEMP HZG	°C
Heating dual mode point	C
□□□■ APPLICATION LIMIT HZG	°C
Heating application limit	
□□□■ DUAL MODE TEMP WW	°C
DHW dual mode point	
□□□■ APPLICATION LIMIT WW	°C
DHW application limit	
DHW application limit	
DHW application limit □□■ SOURCE	
	°C
□□■SOURCE	°C
□□■ SOURCE □□□■ SOURCE TEMPERATURE	
□□■ SOURCE □□□■ SOURCE TEMPERATURE □□□■ MIN SOURCE TEMPERATURE	°C
□□■ SOURCE □□□■ SOURCE TEMPERATURE □□□■ MIN SOURCE TEMPERATURE	°C
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE	°C
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE DHW CIRCULATION	°C bar
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE DHW CIRCULATION ACTUAL TEMPERATURE	°C bar
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE DHW CIRCULATION SET TEMPERATURE SET TEMPERATURE	°C bar
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE DHW CIRCULATION SET TEMPERATURE SET TEMPERATURE SWIMMING POOL	°C bar
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE DHW CIRCULATION SET TEMPERATURE SET TEMPERATURE SET TEMPERATURE ACTUAL TEMPERATURE ACTUAL TEMPERATURE ACTUAL TEMPERATURE	°C
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE DHW CIRCULATION SET TEMPERATURE	°C
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE DHW CIRCULATION SET TEMPERATURE	°C
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE DHW CIRCULATION SET TEMPERATURE	°C
SOURCE SOURCE TEMPERATURE SOURCE TEMPERATURE SOURCE PRESSURE DHW CIRCULATION SET TEMPERATURE SET TEMPERATURE SET TEMPERATURE SET TEMPERATURE SET TEMPERATURE SET TEMPERATURE ACTUAL TEMPERATURE SET TEMPERATURE ACTUAL TEMPERATURE SET TEMPERATURE ACTUAL TEMPERATURE SET TEMPERATURE ACTUAL TEMPERATURE	°C

10 | WPM www.stiebel-eltron.com

Menu: INFO

□□□■ SENSOR TEMPERATURE 1	°C
□□□■ MINIMUM TEMPERATURE	°C
□□□■ SENSOR TEMPERATURE 2	°C
□□□■ MAXIMUM TEMPERATURE	°C
□□■ DIFFERENTIAL CONTROLLER 2	
□□□■ SENSOR TEMPERATURE 1	°C
□□□■ MINIMUM TEMPERATURE	°C
□□□■ SENSOR TEMPERATURE 2	°C
□□□■ MAXIMUM TEMPERATURE	°C
□□■ THERMOSTAT FUNCTION 1	
□□□■ SENSOR TEMPERATURE	°C
□□□■ SET TEMPERATURE	°C
□□■ THERMOSTAT FUNCTION 2	
□□□■ SENSOR TEMPERATURE	°C
□□□■ SET TEMPERATURE	°C

□ ■ HEAT PUMP



Note
The power consumption is calculated on the basis of process data from the heat pump. This output data cannot be used for invoicing purposes. In combination with the amount of heat, the data gives an approximate energy statement.

Not available on all heat pump types.

RETURN TEMPERATURE CC FLOW TEMPERATURE CC CO FROST PROTECTION TEMP CC CO CO CO CO CO CO CO CO C	
FROST PROTECTION TEMP OUTSIDE TEMPERATURE CE EXHAUST AIR TEMPERATURE CC EVAPORATOR TEMPERATURE CC COMPRESSOR INLET TEMPERATURE CC COMP SUCTION GAS TEMP COMP SUCTION GAS TEMP ND COMP SUCTION GAS TEMP HD COMP SUCTION GAS TEMP HD COMP SUCTION GAS TEMP HD CC INTERMEDIATE INJ TEMP CC CONDENSER TEMPERATURE CC CONDENSER TEMPERATURE CC CONDENSER TEMPERATURE CC CONDENSER TEMPERATURE CC CO HOT GAS TEMPERATURE CC CO HOT GAS TEMPERATURE CC CO HOT SUMP TEMPERATURE CC CO HOT SUMP TEMPERATURE CC CO HIGH PRESSURE Dar DIFF PRESSURE DAR MEAN PRESSURE DIFF PRESSURE VOLT INPUT V CO WP WATER FLOW RATE I/min	_
OUTSIDE TEMPERATURE C C C EXHAUST AIR TEMPERATURE C C C EVAPORATOR TEMPERATURE C C C C C C COMPRESSOR INLET TEMPERATURE C C C C C C C C C C C C C C C C C C	
EXHAUST AIR TEMPERATURE C EVAPORATOR TEMPERATURE C C EVAPORATOR TEMPERATURE C C C COMPRESSOR INLET TEMPERATURE C C C C COMP SUCTION GAS TEMP C C C C C C C C C C C C C C C C C C	
EVAPORATOR TEMPERATURE COMPRESSOR INLET TEMPERATURE COMP SUCTION GAS TEMP COMP SUCTION GAS TEMP ND COMP SUCTION GAS TEMP HD COMP SUCTION GAS TE	
RECUPERATOR TEMPERATURE COMPRESSOR INLET TEMPERATURE COMP SUCTION GAS TEMP COMP SUCTION GAS TEMP ND COMP SUCTION GAS TEMP ND COMP SUCTION GAS TEMP HD COMP SUCTION GAS T	
COMPRESSOR INLET TEMPERATURE COMP SUCTION GAS TEMP COMP SUCTION GAS TEMP ND COMP SUCTION GAS	
COMP SUCTION GAS TEMP COMP SUCTION GAS TEMP ND COMP NOT SUCTION NOT SUCTIO	
COMP SUCTION GAS TEMP ND COMP SUCTION GAS TEMP HD COMP SUCTION GAS T	
COMP SUCTION GAS TEMP HD COMP HOT GAS TEMPERATURE COMP SUCTION GAS TEMP HOT GAS T	
INTERMEDIATE INJ TEMP CO HOT GAS TEMPERATURE CONDENSER TEMPERATURE CO LOW PRESSURE LOW PRESSURE Bar HIGH PRESSURE DIFF PRESSURE VOLT INPUT WP WATER FLOW RATE INTERMEDIATE CO CO CO CO MEAN PRESSURE Dar Dar MEAN PRESSURE Dar Mean Me	
HOT GAS TEMPERATURE CONDENSER TEMPERATURE COULSUMP TEMPERATURE	
CONDENSER TEMPERATURE COUNTY OF TEMPERATURE	
OC DESCRIPTION OF COMMENT OF COMM	
DIFF PRESSURE □□■ LOW PRESSURE □□□■ MEAN PRESSURE □□□■ HIGH PRESSURE □□□■ DIFF PRESSURE VOLT INPUT □□□■ DIFFERENTIAL PRESSURE □□□■ WP WATER FLOW RATE //min	
□□■ MEAN PRESSURE bar □□■ HIGH PRESSURE bar □□■ DIFF PRESSURE VOLT INPUT V □□■ DIFFERENTIAL PRESSURE mbar □□□■ WP WATER FLOW RATE I/min	
□□■ HIGH PRESSURE bar □□■ DIFF PRESSURE VOLT INPUT V □□■ DIFFERENTIAL PRESSURE mbar □□■ WP WATER FLOW RATE I/min	
□□□■ DIFF PRESSURE VOLT INPUT □□□■ DIFFERENTIAL PRESSURE □□□■ WP WATER FLOW RATE /min	
□□□■ DIFFERENTIAL PRESSURE mbar □□□■ WP WATER FLOW RATE l/min	
□□□■ WP WATER FLOW RATE I/min	
□□□■ INVERTER CURRENT ND A	
□□□■ INVERTER CURRENT HD A	
□□□■ INVERTER CURRENT A	
□□□■ INVERTER VOLTAGE V	
□□□■ SPEED ND Hz	
□□□■ SET SPEED ND Hz	
□□□■ SPEED HD Hz	
□□□■ SET SPEED HD Hz	
□□□■ ACTUAL COMPRESSOR SPEED Hz	
□□□■ SET COMPRESSOR SPEED Hz	
□□□■ REL FAN RATE %	

	ACTUAL FAN SPEED	Hz
	SET FAN SPEED	Hz
	EVAPORATOR INLET TEMPERATURE	°C
	EVAPORATOR OUTLET TEMPERATURE	°C
	EXPANSION VALVE INLET TEMPERATURE	°C
	HEAT SOURCE RETURN TEMPERATURE	°C
	HEAT SOURCE FLOW TEMPERATURE	°C
	HEAT SOURCE PRESSURE	bar
	HEAT SOURCE PUMP RATE	W
	MOUNT OF HEAT	
	VD HEATING DAY Amount of compressor heat generated in heating mode since 00:00 of the current day.	kWh
	VD HEATING TOTAL Total amount of compressor heat generated in heating mode.	MWh
	VD DHW DAY Amount of compressor heat generated in DHW mode since 00:00 of the current day.	kWh
	VD DHW TOTAL Total amount of compressor heat generated in DHW mode.	MWh
	NHZ HEATING TOTAL Total amount of booster heat generated in heating mode.	MWh
	NHZ DHW TOTAL Total amount of booster heat generated in DHW mode.	MWh
	Total amount of poopler freet generated in print flower	
	OWER CONSUMPTION	
	VD HEATING DAY	kWh
	Amount of electric compressor output in heating mode since 00:00 of the current day.	
	VD HEATING TOTAL Total amount of electric compressor output in heating mode.	MWh
	VD DHW DAY Amount of electric compressor output in DHW mode since 00:00 of the current day.	kWh
	VD DHW TOTAL Total amount of electric compressor output in DHW mode.	MWh
□□■ RI		
	VD HEATING	Hours
	VD 1 HEATING	Hours
	Runtime of compressor 1 in heating mode.	
	VD 2 HEATING Runtime of compressor 2 in heating mode.	Hours
	VD 1/2 HEATING	Hours
	Runtime of compressor 1 and 2 in heating mode.	
	VD DHW	Hours
	VD 1 DHW	Hours
	Runtime of compressor 1 in DHW mode. VD 2 DHW	Hours
	Runtime of compressor 2 in DHW mode.	
	VD 1/2 DHW Runtime of compressor 1 and 2 in DHW mode.	Hours
	VD COOLING	Hours
	VD DEFROST Runtime of compressor 1 in cooling mode.	Hours
	VD 1 DEFROST Runtime of compressor 1 in defrost mode.	Hours
	VD 2 DEFROST	Hours
	Runtime of compressor 2 in defrost mode. NHZ 1	Hours
	Runtime of electric emergency/booster heater in booster stage 1.	
	NHZ 2 Runtime of electric emergency/booster heater in booster stage 2.	Hours
	NHZ 1/2 Runtime of electric emergency/booster heater in booster stages 1 and 2.	Hours
	stages 1 and 2.	

www.stiebel-eltron.com WPM | 11

Menu: DIAGNOSIS

□□□■ DEFROST TIME	Minutes
□□□■ PASSIVE COOLING	Hours
□ □ ■ STARTS	
□□□■ COMPRESSOR	
□□□■ COMPRESSOR 1	
□□□■ COMPRESSOR 2	
□□□■ DEFROST STARTS	

DIAGNOSIS

For heating system and heat pump troubleshooting and analysis, you can call up all important process data and BUS subscribers under DIAGNOSIS and carry out a relay test.

under DIAGNOSIS and carry out a relay test.
□■ SYSTEM STATUS
□□■WPM
□□□■ HEATING CIRCUIT PUMP 1
□□□■ HEATING CIRCUIT PUMP 2
□□□■ HEATING CIRCUIT PUMP 3
□□□■ BUFFER CHARGING PUMP 1
□□□■ BUFFER CHARGING PUMP 2
□□□■ DHW CHARGING PUMP
□□□■ SOURCE PUMP
□□□■ DEFROST
□□□■ FAULT OUTPUT
□□□■ DHW CIRCULATION PUMP
□□□■ WE 2 DHW
□□□■ WE 2 HEATING
□□□■ COOLING
□□□■ MIXER OPEN, HTG CIRCUIT 2
□□□■ MIXER CLOSE, HTG CIRCUIT 2
□□□■ MIXER OPEN, HTG CIRCUIT 3
□□□■ MIXER CLOSE, HTG CIRCUIT 3
□□□■ NHZ 1
□□□■ NHZ 2
□□□■ NHZ 3
□□□■ POWER-OFF
□□□■ MIXER OPEN 2ND HEAT GENERATOR
□□□■ MIXER CLOSE 2ND HEAT GENERATOR
□□□■ HEAT SOURCE 2
□□□■ HEAT PUMP DIVERTER VALVE
□□□■ 2ND HEAT GENERATOR PUMP
□□□■ 2ND HEAT GENERATOR DIVERTER VALVE
□□■ WPE
□□□■ HEATING CIRCUIT PUMP 4
□□□■ HEATING CIRCUIT PUMP 5
□□□■ BUFFER CHARGING PUMP 3
□□□■ BUFFER CHARGING PUMP 4
□□□■ BUFFER CHARGING PUMP 5
□□□■ BUFFER CHARGING PUMP 6
OUTPUT DIFFERENTIAL CONTROLLER 1
OUTPUT DIFFERENTIAL CONTROLLER 2
DDD POOL PUMP, PRIMARY
POOL PUMP, SECONDARY
MIXER OPEN, HTG CIRCUIT 4
□□□■ MIXER CLOSED, HTG CIRCUIT 4 □□□■ MIXER OPEN, HTG CIRCUIT 5
□□□■ MIXER CLOSED, HTG CIRCUIT 5
□■ HEAT PUMP STATUS
□□■ REMAINING IDLE TIME
□□■ COMPRESSOR
□□■ COMPRESSOR ND
COMI NESSON NO

□□■ COMPRESSOR HD
□□■ COMPRESSOR 1
□□■ COMPRESSOR 2
□□■ BOOSTER HEATER STAGE 1
□□■ BOOSTER HEATER STAGE 2
□□■ BOOSTER HEATER STAGE 1/2
REFRIGERANT CIRCUIT DIVERTER VALVE
□□■ PRESSURE COMPENSATION □□■ OIL COMPENSATION
□□■ OIL SUMP HEATING
□□■ HEAT PUMP FAN
□□■ AUXILIARY HEATER
□□■ OUTPUT COMPRESSOR ON
□□■ EXTERNAL FAULT
□□■ HD LIMITER
□□■ HD/TEMPERATURE MONITOR
□□■ DEFROST SIGNAL
□□■ CENTRAL INPUT
□□■ INVERTER POWER SUPPLY
FAULT
□□■ FORCED HEATING □□■ COOLING MODE
□□■ FLOAT SWITCH
□□■ BRINE PRESSURE SWITCH
□□■ SAFETY CHAIN OK
□□■ HEAT SOURCE PUMP
□□■ PASSIVE COOLING VALVE, HEATING
□□■ PASSIVE COOLING VALVE, COOLING
□□■ CASING VENTILATION
HEAT PUMP ANALYSIS
SET SUPERHEATING
□□■ ACTUAL SUPERHEATING V □□■ CONTROL DEVIATION
□□■ P FACTOR
□□■I FACTOR
□□■ D FACTOR
□□■ PRE-CTRL OPENING EXV
□□■ OPENING EXV
□□■ SET SUPERHTG SG V HD
□□■ ACTUAL SUPERHTG SG V HD
□□■P FAKT V-HD
□□■I FAKT V-HD
D FAKT V-HD
SET SUPERHTG SG V ZE
□□■ ACTUAL SUPERHTG SG V ZE □□■ P FAKT ZE
□□■I FAKT ZE
□□■ D FAKT ZE
□□■ V OPENING EXV ZE
□□■ OPENING EXV
□□■ SUPERCOOLING COND
□□■ ACTUAL SUPERHEATING REK
□□■ INTERMEDIATE INJ PRESSURE
□□■ ACTUAL SUPERHEATING ZE
□□■ AMBIENT TEMP. INVERTER
TEMP. INV. COMPRESSOR
☐☐■ TEMPERATURE INV. FAN
■ MOTOR CURRENT ■ BYPASS VALVE OPENING LVL
SUPERHEATING ADAPTATION
SUPERCOOLING EXPANSION VALVE INLET
□□■ OPERATING MODE REFRIGERANT CIRCUIT CONTROLLER
□□■ OPERATING MODE PASSIVE COOLING
□□■ SET SUPERHEATING SUCTION GAS COMPRESSOR

 \square \blacksquare SET SUPERHEATING, SUCTION GAS, COMPRESSOR

Menu: DIAGNOSIS

□□■ ACTUAL SUPERHEATING, SUCTION GAS, COMPRESSOR
□□■ COMPRESSOR SPEED LIMIT
SYSTEM
□□■ BUS SUBSCRIBER
□□■ SUBSCRIBER
□□□■ SOFTWARE
□□■ HEAT PUMP TYPE
□□□■ TYPE
□□□■ DIP
□■ INTERNAL CALCULATION
□□■ INTERVAL
□□■ LIVE STAGES
□■ NOTIFICATIONLIST
□■ RELAY TEST SYSTEM
□□■ WPM
□□□■ OUTPUT X2.3
□□□■ OUTPUT X2.4
□□□■ OUTPUT X2.5
□□□■ OUTPUT X2.6
□□□■ OUTPUT X2.7
□□□■ OUTPUT X2.8
□□□■ OUTPUT X2.9
□□□■ OUTPUT X2.10
□□□■ OUTPUT X2.11
□□□■ OUTPUT X2.12
□□□■ OUTPUT X2.13
□□□■ OUTPUT X2.14.1
□□□■ OUTPUT X2.14.2
□□□■ OUTPUT X2.15.1
□□□■ OUTPUT X2.15.2
□□□■ DRAIN HYD
□□□■ NHZ 1
□□□■ NHZ 2
□□□■ NHZ 3
□□□■ WE 2 MIN OUTPUT
□□□■ WE 2 MAX OUTPUT
□□■WPE
□□□■ OUTPUT X4.3
□□□■ OUTPUT X4.4
□□□■ OUTPUT X4.5
□□□■ OUTPUT X4.6
□□□■ OUTPUT X4.7
□□□■ OUTPUT X4.8
□□□■ OUTPUT X4.9
□□□■ OUTPUT X4.10
□□□■ OUTPUT X4.11
□□□■ OUTPUT X4.12
□□□■ OUTPUT X4.13
□□□■ OUTPUT X4.14.1
□□□■ OUTPUT X4.14.2
□□□■ OUTPUT X4.15.1
□□■ OUTPUT X4.15.2
□■ RELAY TEST HEAT PUMP
□ ■ DEFROST
□□■ FAN
□□■NHZ 1
□□■NHZ 2
□ ■ OIL SUMP
□□■ COMPRESSOR
CTEDDER MOTOR DHASE 1

□□■ STEPPER MOTOR PHASE 2
□□■ STEPPER MOTOR PHASE 3
□□■ STEPPER MOTOR PHASE 4
□□■ STEPPER MOTOR PHASE 1 ZE
□□■ STEPPER MOTOR PHASE 2 ZE
□□■ STEPPER MOTOR PHASE 3 ZE
□□■ STEPPER MOTOR PHASE 4 ZE
□□■ RIBBON HEATER
□□■ EXTERNAL COMPRESSOR ON
□□■ EXTERNAL FAULT
□□■ EX VALVE CENTRE POSITION
□□■ HEAT SOURCE PUMP
□□■ PASSIVE COOLING VALVE, HEATING
□□■ PASSIVE COOLING VALVE, COOLING

www.stiebel-eltron.com

Menu: PROGRAMS

PROGRAMS

Here you can set all the times for the different programs and start the heat-up program.

Setting pairs of switching times

In most programs, you can set three pairs of switching times per day or block of days. The switching time pairs are shown on the display, to the right of the clock. Each switching time pair consists of a start time and an end time. After a switching time pair has expired, the heat pump switches to the operating mode applicable at the time.

Periods around midnight

Switching time pairs can be programmed only up to 24:00. If you want to choose periods that extend beyond midnight, you will need to set an additional switching time pair for the following day.

Deleting switching time pairs

□■ SILENT PROGRAM 1

By resetting the start time to "--:--", the associated end time is automatically reset.

□■ HEATING PROGRAM
□□■ HEATING CIRCUIT 1
□□■ HEATING CIRCUIT 2
□□■ HEATING CIRCUIT 3
□□■ HEATING CIRCUIT 4
□□■ HEATING CIRCUIT 5
□■ DHW PROGRAM
□ ■ COOLING PROGRAM
PARTY PROGRAM
□□■HOURS
□ HOLIDAY PROGRAM
□□■ HOLIDAYS BEGINNING
□□■ HOLIDAYS ENDING
T = 11517 112 222 224 11
□ ■ HEAT-UP PROGRAM
□□■ HEATING CIRCUIT SELECTION
HEATING CIRCUIT 1
HEATING CIRCUIT 2
□□□■ HEATING CIRCUIT 3
□□□■ HEATING CIRCUIT 4 □□□■ HEATING CIRCUIT 5
SETTINGS
□□■ LOW END TEMPERATURE
DURATION BASE TEMP
MAXIMUM TEMPERATURE
MAX TEMPERATURE DURATION
□□□■ RISE PER DAY
THE REPORT OF THE PROPERTY OF
□ ■ PASTEURISATION PROGRAM
□□■ START TIME
□□■ DAYS
□■ DHW CIRCULATION PROGRAM
□■ SWIMMING POOL PROGRAM

□■ SILENT PROGRAM 2

■ HEATING PROGRAM

Select HEATING PROGRAM to determine the times during which rooms should be heated to the set comfort value. In the periods in between, heating takes place to the set ECO value. The times are determined individually for each available heating circuit.



You can set the set values for each heating circuit under SETTINGS / HEATING / HEATING CIRCUIT / COMFORT TEM-PERATURE and ECO TEMPERATURE.

■ DHW PROGRAM

Select DHW PROGRAM to determine the times during which DHW should be heated to the set comfort value. In the periods in between, DHW is heated to the set ECO value.



You can adjust the set values under SETTINGS / DHW / DHW TEMPERATURES / COMFORT TEMPERATURE or ECO TEMPERATURE.

□ ■ COOLING PROGRAM

Use the COOLING PROGRAM menu item to select the times during which cooling to the SET ROOM TEMPERATURE should take place. In the periods in between, no cooling occurs. The times are determined individually for the available cooling circuits.



Note

You can select the set values for the relevant cooling circuit under menu item SETTINGS / COOLING / COOLING CIRCUIT / SET ROOM TEMPERATURE.

□ ■ PARTY PROGRAM



Note

Note
In the start display, party mode is not displayed.

Select PARTY PROGRAM, to extend by a few hours the period in which the heat pump provides room heating to comfort temperature. After the period has expired, the heat pump switches to the operating mode applicable at the time.



Note

You can adjust the set values under SETTINGS / HEAT-ING / HEATING CIRCUIT / COMFORT TEMPERATURE or ECO TEMPERATURE.

■ HOLIDAY PROGRAM

In the holiday program, the heat pump provides room heating up to the ECO temperature for a freely adjustable period. The set room temperature is reduced to the ECO temperature. Frost protection

Menu: PROGRAMS

for DHW heating remains active. After the period has expired, the heat pump switches to the operating mode applicable at the time.

The start day of the holiday period begins at 00:00. The final day of the holiday period ends at 24:00.

The program can be terminated before the end of the set time period by changing the operating mode to COMFORT MODE or PROGRAMMED OPERATION.

■ HEAT-UP PROGRAM

Use the heat-up program to dry your screed with a defined temperature profile. To prevent damage to the appliance and/or the installation, observe the following:

- ► Perform hydronic balancing of the underfloor heating system.
- ▶ Open all lines of the underfloor heating system.

The heating output required for the floor heating program may exceed the design output of the heat pump. As a result, it may not be possible to achieve the required flow temperature with the heat pump. For problem-free heating/screed drying, therefore, we recommend using an external mobile electric heating appliance.

If screed drying with the heat pump, you will need to activate the electric emergency/booster heater.

During the period that the heat-up program is enabled, the EMER-GENCY OPERATION mode is not available.

Heating occurs over a definable period to an adjustable temperature sequence. After a heat-up program has finished, the heat pump switches to the last operating mode selected.



1 Note

During the period that the heat-up program is enabled, the heat pump will reach maximum output more frequently. The energy demand and noise level will be higher than in normal operation.



Material losses

Incorrect settings can cause damage to the heat pump or screed. With ground source heat pumps, the heat source can also be damaged.

▶ Please note the differences between air source heat pumps and ground source heat pumps described below.

Air source heat pumps

By operating at the output limit, the evaporator can defrost frequently due to the high cooling capacity. If the heating system has not been hydronically balanced or if not all heating lines are open, defrosting faults can occur at heating circuit temperatures below 25 °C. This is due to protective functions which are intended to prevent the condenser from freezing.

Ice can form on the fan and air ducts even at temperatures above the freezing point, which can lead to noise or, in extreme cases, to the fan becoming blocked.

▶ If the fan is blocked, adjust the LOWER APP LIMIT HZG to a value above the current outside temperature.

- ► For heat pumps with output-dependent control, limit the heating output of the heat pump in menu "SETTINGS / SI-LENT MODE / OUTPUT REDUCTION / OUTPUT" to 75 %.
- ▶ Once the ice has melted, set parameter LOWER APP LIMIT HZG back to its initial value.
- ► Set the heating output of the heat pump in menu "SET-TINGS / SILENT MODE / OUTPUT REDUCTION / OUTPUT" back to its initial value.

Ground source heat pumps

If screed drying is carried out with a ground source heat pump, the heat source can be overloaded, especially a geothermal probe. The ground around the geothermal probe may freeze in the process. Heat transfer to the ground will be irreparably damaged.

Screed drying with a geothermal probe:



Note
If screed drying with a geothermal probe, obtain an approval from the manufacturer of the geothermal probe.

- ► Set the minimum source temperature to > 2 °C (see parameter MIN SOURCE TEMPERATURE in menu COMMISSIONING / SOURCE).
- ► Set the temperature spread on the heat source side to < 3 K via the flow rate (see parameter BRINE PUMP RATE in menu COMMISSIONING / SOURCE).

In some circumstances, screed drying may take longer than anticipated or may not be completed.

Screed drying with a geothermal collector:

If screed drying with a geothermal collector before the heating season, screed drying must be completed by the end of August at the latest. Otherwise the geothermal collector may not regenerate in time for the heating season.

□ □ ■ HEATING CIRCUIT SELECTION

Select HEATING CIRCUIT SELECTION to select the heating circuit required for the heat-up program.

In the heat pump manager, heating circuit 1 and heating circuits 2 and 3 can be selected. If the WPE heat pump extension is installed in the system, heating circuit 1 or heating circuits 2 to 5 can be selected.

When heating circuits 2 to 3 or 2 to 5 are in operation, the mixer regulates the flow temperature in the selected heating circuit to the set values.

If only the direct heating circuit 1 is operational, the set values are reduced by 5 K to even out temperature differences in the buffer cylinder.

If the system is operated without a buffer cylinder, a distinction must be drawn between inverter heat pumps and on/off heat pumps.

Inverter heat pumps without buffer cylinder

The internal sensor on the heat pump controls the heating circuit temperature by balancing the flow and return temperature. A sensor must not be connected to the heat pump manager for this purpose. Buffer charging pump 1 acts as heating circuit pump 1.

www.stiebel-eltron.com WPM | 15

Menu: PROGRAMS

The heat pump extension has no function here.

On/off heat pumps without buffer cylinder

Only heating circuit 1 can be selected for the heat-up program. Heating circuit sensor 1 must be connected to the heat pump. Buffer charging pump 1 acts as heating circuit pump 1.

The heat pump extension has no function here.

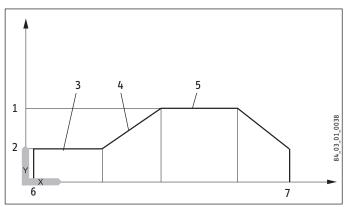
□ □ ■ SETTINGS



Material losses

Incorrect settings can cause damage to the heat pump or screed. The temperatures and time periods must be specified by the screed contractor responsible.

Ask the screed contractor responsible for the details required.



- Y Temperature
- X Time
- 1 Maximum temperature (MAXIMUM TEMPERATURE)
- 2 Low end temperature (LOW END TEMPERATURE)
- 3 Duration of low end temperature (DURATION BASE TEMP)
- 4 Rise K/day (RISE PER DAY)
- 5 Duration of maximum temperature (MAX TEMPERATURE DURATION)
- 6 Start
- 7 End



Note

On expiry of the period over which the screed is heated to maximum temperature, the temperature is reduced in equal steps to the low end temperature.

Six parameters are available to determine the temperatures and periods for the heat-up program. These parameters can be adjusted sequentially as soon as the heat-up program is activated.

- Set the program to ON using the Touch-Wheel. Confirm the selection with OK.
- Use the Touch-Wheel to select the parameter you want to set. Confirm the selection with OK.
- Use the Touch-Wheel to set the desired value. Confirm the selection with OK.
- ► Adjust the other parameters in the same way.

□□□■ LOW END TEMPERATURE

Here you can set the temperature to which the screed is initially heated.

□□□■ DURATION BASE TEMP

Here you can set how long the LOW END TEMPERATURE is maintained.

□□□■ MAXIMUM TEMPERATURE

Here you can set the maximum temperature to which the screed is heated.

□□□■ MAX TEMPERATURE DURATION

Here you can set how long the MAXIMUM TEMPERATURE is maintained.

□□□■ RISE PER DAY

Here you can set by how many degrees Kelvin the temperature rises before the MAXIMUM TEMPERATURE is reached.

■ PASTEURISATION PROGRAM

 \square i

Note

For the PASTEURISATION PROGRAM, an emergency/ booster heater or external heat source must be connected

In menu item PASTEURISATION PROGRAM, you can specify the days and times at which the DHW cylinder heats the content to the highest value.

□□■ START TIME

Here you can specify the start time at which the DHW cylinder heats the content to the highest value.

□ □ ■ DAYS

Here you can set the days on which the DHW cylinder heats the content to the highest value.

■ DHW CIRCULATION PROGRAM

Select DHW CIRCULATION PROGRAM to determine the times during which the DHW circulation pump is controlled according to the time program.

■ SWIMMING POOL PROGRAM

Select SWIMMING POOL PROGRAM to determine the times during which swimming pool water heating should take place. Outside those times, the swimming pool water heating will be switched off.

Note

You can adjust the set value under SETTINGS / SWIMMING POOL / SET TEMPERATURE.

16 | WPM www.stiebel-eltron.com

Menu: SETTINGS

□□□■ HEATING CURVE RISE

■ SILENT PROGRAM 1	□□□■ HEATING CURVE VIEW
Select SILENT PROGRAM 1 to determine the times during which	□□■ HEATING CIRCUIT 3
the heat pump is offset to a reduced noise mode.	□□■ COMFORT TEMPERATURE
By reducing the fan speed, the noise level of the heat pump is	□□□■ ECO TEMPERATURE
reduced. On certain heat pumps, the compressor power may also	□□□■ MINIMUM TEMPERATURE
be reduced.	□□□■ MAXIMUM TEMPERATURE
	□□□■ MIXER DYNAMICS
■ SILENT PROGRAM 2	□□■ ROOM INFLUENCE
SILENT PROGRAM 2	□□□■ HEATING CURVE RISE
~~ N	□□□■ HEATING CURVE VIEW
Note When SILENT PROGRAM 2 is enabled, operating costs will be higher	□□■ HEATING CIRCUIT 4
will be higher.	□□□■ COMFORT TEMPERATURE
will be fligher.	□□□■ ECO TEMPERATURE
	□□□■ MINIMUM TEMPERATURE
Select SILENT PROGRAM 2 to determine the times during which	□□□■ MAXIMUM TEMPERATURE
the heat pump is switched off. The internal emergency/booster	□□□■ MIXER DYNAMICS
heater or external heat source takes over the heating and DHW	□□□■ ROOM INFLUENCE
heating operations.	□□□■ HEATING CURVE RISE
	□□□■ HEATING CURVE VIEW
■ SETTINGS	
= 311111403	□□■ HEATING CIRCUIT 5
Here, in addition to the general settings (e.g. time), you can set all	□□□■ COMFORT TEMPERATURE
of the system-specific parameters for heating, cooling and DHW	□□□■ ECO TEMPERATURE
modes.	□□□■ MINIMUM TEMPERATURE
	□□□■ MAXIMUM TEMPERATURE
□■VIEW	□□□■ MIXER DYNAMICS
THE CENTRAL	□□□■ ROOM INFLUENCE
□ ■ GENERAL	□□□■ HEATING CURVE RISE
□□■ TIME / DATE	□□□■ HEATING CURVE VIEW
□ ■ SET SUMMER TIME	□□■ STANDARD SETTING
□□□■ DAY BEGINNING	□□□■ BUFFER OPERATION
□□□■ DAY ENDING	□□□■ SUMMER MODE
	□□□■ SUMMER MODE
□□■LANGUAGE	□□□■ OUTSIDE TEMPERATURE
	□□□□■ BUILDING HEAT BUFFER
□□■ CONTRAST	□□□■ FLOW PROP HEATING CIRC
	□□□■ MAXIMUM RETURN TEMP
□ □ ■ BRIGHTNESS	□□□■ MAXIMUM FLOW TEMPERATURE
	□□□■ FIXED VALUE OPERATION
□□■ TOUCH SENSITIVITY	□□□■ HEATING CIRCUIT OPTIMAL
	□□□■ FROST PROTECTION
□□■ TOUCH ACCELERATION	
THE FAVOURITEC	□□■ REMOTE CONTROL FE7
□ ■ FAVOURITES	□□□■ ROOM INFLUENCE
□ ■ HEATING	□□□■ ROOM CORRECTION
□■ HEATING CIRCUIT 1	□□■ PUMP CYCLES
□□□■ COMFORT TEMPERATURE	DD=10MI CICLES
□□□■ ECO TEMPERATURE	□□■ EXTERNAL HEAT SOURCE
□□□■ MINIMUM TEMPERATURE	□ □ ■ 0FF
□□□■ ROOM INFLUENCE	□□□■ THREADED IMMERSION HEATER
□□□■ HEATING CURVE RISE	□□□■ BOILER
□□□■ HEATING CURVE VIEW	□□□■ HZG PWM
	□□□■ HZG 0-10 V
□□■ HEATING CIRCUIT 2	□□□□■ HEATING CURVE GAP
□□□■ COMFORT TEMPERATURE	□□□■ SET BOILER TEMPERATURE
□□□■ ECO TEMPERATURE	□□□□■ BLOCKING TIME EVU
□□□■ MINIMUM TEMPERATURE	□□□□■ LOWER APP LIMIT HZG
□□□■ MAXIMUM TEMPERATURE	□□□□■ DUAL MODE TEMP HZG
□□□■ MIXER DYNAMICS	□□□■ HZG PWM
□□□■ ROOM INFLUENCE	□□□■ HZG 0-10 V

www.stiebel-eltron.com WPM | 17

Menu: SETTINGS

□□■ ELECTRIC REHEATING	□□□■ IDLE TIME
□□□■ LOWER APP LIMIT HZG	DDD= IDECTIME
□□□■ DUAL MODE TEMP HZG	□□■ TYPE OF OPTIMISATION
□□□■ NUMBER OF STAGES	□□□■ ECO DRIVE
□□■ DELAY	□□□■ ECONOMICAL
DDD= DECAT	□□□□■ PEAK TARIFF PRICE
□■DHW	□□□□■ OFF-PEAK TARIFF PRICE
□ ■ DHW TEMPERATURES	GAS PRICE
□□□■ COMFORT TEMPERATURE	□□□■ OIL PRICE
□□□■ ECO TEMPERATURE	□□□■ ECOLOGICAL
ELG TEM ENVIONE	□□□□■ ELECTRICITY CO2 EMISSIONS
□□■ STANDARD SETTING	GAS CO2 EMISSIONS
DHW MODE	□□□■ OIL CO2 EMISSIONS
□□□□■ PRIORITY OPERATION	DECEMBER OF COLUMN STORY
□□□□■ PARALLEL OPERATION	□□■ HEAT PUMP SETTING
□□□□■ PARTIAL PRIORITY	□□□■ LOWER APP LIMIT
□□■ DHW HYSTERESIS	□□□■ BLOCKING TIME EVU
□□□■ DHW STAGES	
□□□■ AUTOMATIC DHW CONTROL	□■ COOLING (with FE 7)
□□□□■ OUTSIDE TEMPERATURE	□□■ COOLING
□□□■ WW LEARNING FUNCTION	
□□□■ COMBI CYLINDER	□□■ COOLING MODE
□□□■ WW OUTPUT WP	□□□■ PASSIVE COOLING
□□□■ WW OUTPUT SUMMER	□□□■ ACTIVE COOLING
□□□■ WW OUTPUT WINTER	
□□□■ MAXIMUM FLOW TEMPERATURE	□□■ STANDARD SETTING
□□□■ PASTEURISATION	□□□■ COOLING STAGES
□□□□■ SET TEMPERATURE	□□□■ COOLING LIMIT
	□□□■ COOLING CAPACITY
□□■ ELECTRIC REHEATING	
□□□■ DUAL MODE TEMP WW	□□■ ACTIVE COOLING
□□□■ LOWER APP LIMIT WW	□□□■ AREA COOLING
	□□□□■ SET FLOW TEMPERATURE
□□■ EXTERNAL HEAT SOURCE	□□□□■ FLOW TEMP HYSTERESIS
□□□■ OFF	□□□□■ SET ROOM TEMPERATURE
SUPPORTED	DYNAMICS ACTIVE
□□□■ ALONE	□□□□■ DYNAMICS PASSIVE
□□□■ INDEPENDENT	FAN COOLING
□□□□■ DUAL MODE TEMP WW	□□□□■ SET FLOW TEMPERATURE
□□□■ LOWER APP LIMIT WW	□□□□■ FLOW TEMP HYSTERESIS
□□□■ WW PWM	SET ROOM TEMPERATURE
□□□□■ WW 0-10 V	DYNAMICS ACTIVE
DID DUM CIDCUL ATION	□□□□■ DYNAMICS PASSIVE
DHW CIRCULATION	DD DASCINE COOLING
DEMAND DEMAND	PASSIVE COOLING
□□□■ PROGRAM □□□■ PROGRAM + INPUT	□□□■ AREA COOLING □□□■ SET FLOW TEMPERATURE
□□□□■ PROGRAM + SENSOR	□□□□■ FLOW TEMP HYSTERESIS
□□□□■ SET TEMPERATURE	□□□□■ SET ROOM TEMPERATURE
□□□□■ HYSTERESIS	DUDU DYNAMICS PASSIVE
	FAN COOLING
□■ HYBRID MODULE	□□□□■ SET FLOW TEMPERATURE
□□■ 2ND HEAT GENERATOR TYPE	□□□□■ FLOW TEMP HYSTERESIS
GAS CONDENSING	□□□□■ SET ROOM TEMPERATURE
GAS NON-CONDENSING	□□□□■ DYNAMICS PASSIVE
□□■ OIL CONDENSING	
□□■ OIL NON-CONDENSING	□■ COOLING (with FET)
<u> </u>	□ ■ COOLING
□□■2ND HEAT GENERATOR SETTING	
□□□■ SET TEMPERATURE	□□■ COOLING MODE
□□■ HYSTERESIS	□□□■ PASSIVE COOLING
□□□■ MIXER DYNAMICS	□□□■ ACTIVE COOLING
□□□■ HEATING CURVE GAP	
□□□■ SOFT START TEMPERATURE	□□■ STANDARD SETTING
□□□■ DELAY	□□□■ COOLING STAGES

18 | WPM

Menu: SETTINGS

□□□■ COOLING LIMIT	□□■ STOP DELAY
□□□■ COOLING CAPACITY	
□□□■ FLOW TEMP HYSTERESIS	□■ THERMOSTAT FUNCTION 1
□□□■ DYNAMICS ACTIVE	□□■ THERMOSTAT FUNCTION 1
□□□■ DYNAMICS PASSIVE	□□■ SET TEMPERATURE
	□□■ HYSTERESIS
□□■ COOLING CIRCUIT 1	
□□□■ COOLING TYPE	□■ THERMOSTAT FUNCTION 2
□□□■ SET ROOM TEMPERATURE	□□■ THERMOSTAT FUNCTION 2
□□□■ INCREASE COOLING CURVE	□□■ SET TEMPERATURE
□□□■ START TEMPERATURE	□□■ HYSTERESIS
□□□■ COOLING CURVE VIEW	
□□■ COOLING CIRCUIT 2	□■ VIEW
□□□■ COOLING TYPE	
□□□■ SET ROOM TEMPERATURE	In this menu item, you can determine what faults are displayed in
□□□■ INCREASE COOLING CURVE	the message list. Depending on the code entered, the message list
□□□■ START TEMPERATURE	will display faults relevant either to the qualified contractor or to
□□□■ COOLING CURVE VIEW	the service department. If no code is entered, only faults relevant
	to the device user are displayed in the message list.
□□■ COOLING CIRCUIT 3	• • • • • • • • • • • • • • • • • • • •
□□□■ COOLING TYPE	Entering the code will also unlock the code-protected parameters
□□□■ SET ROOM TEMPERATURE	for a specified period.
□□□■ INCREASE COOLING CURVE	
□□□■ START TEMPERATURE	□ ■ GENERAL
□□□■ COOLING CURVE VIEW	UNLINAL
□□■ COOLING CIRCUIT 4	□ □ ■ TIME / DATE
□□□■ COOLING TYPE	C. L. (TIME / DATE)
□□□■ SET ROOM TEMPERATURE	Select TIME / DATE to set the current time, year, month and day.
□□□■ INCREASE COOLING CURVE	
□□□■ START TEMPERATURE	□□■ SET SUMMER TIME
□□□■ COOLING CURVE VIEW	
	Select SET SUMMER TIME, to set the summer time dates.
□□■ COOLING CIRCUIT 5	Summertime is factory-set to begin on 25 March and to end on
□□□■ COOLING TYPE	25 October.
□□□■ SET ROOM TEMPERATURE	25 OCIODEI.
□□□■ INCREASE COOLING CURVE	
□□□■ START TEMPERATURE	□□□■ DAY BEGINNING
□□□■ COOLING CURVE VIEW	Cataba basinging of common time base
	Set the beginning of summer time here.
□■ SWIMMING POOL	
□□■ SWIMMING POOL	□□□■ DAY ENDING
□□□■ DEMAND	
□□□□■ 230 V INPUT	Set the end of summer time here.
□□□□■ SENSOR INPUT	
□□□□□■ SET TEMPERATURE	□□■ LANGUAGE
□□□□□■ HYSTERESIS	LANGUAGE
□□□□□■ BUFFER OPERATION	Select LANGUAGE to change the system language.
□□□□□■ FIXED VALUE	
	THE CONTRACT
□■ DIFFERENTIAL CONTROLLER 1	□ □ ■ CONTRAST
□□■ DIFFERENTIAL CONTROLLER 1	Select CONTRAST to adjust the display contrast.
□□■ START DIFFERENTIAL	
□□■ HYSTERESIS	
□□■ MINIMUM TEMPERATURE	□□■BRIGHTNESS
□□■ MAXIMUM TEMPERATURE	Soloct PRIGHTNESS to adjust the display brightness
□□■ STOP DELAY	Select BRIGHTNESS to adjust the display brightness.
□■ DIFFERENTIAL CONTROLLER 2	□□■ TOUCH SENSITIVITY
□□■ DIFFERENTIAL CONTROLLER 2	
□□■ START DIFFERENTIAL	Select TOUCH SENSITIVITY to adjust the touch sensitivity of the
□□■ HYSTERESIS	Touch-Wheel and the sensor keys.
□□■ MINIMUM TEMPERATURE	
□□■ MAXIMUM TEMPERATURE	
LL - MAXIMOM TEMPERATURE	

www.stiebel-eltron.com WPM | 19

Menu: SETTINGS

□□■ TOUCH ACCELERATION

Select TOUCH ACCELERATION to adjust the speed of reaction of the Touch-Wheel and the sensor keys.

■ FAVOURITES

Select FAVOURITES to select up to six temperatures that will be displayed in the main display. These temperatures will be displayed sequentially in groups of three.

■ HEATING

☐ ☐ HEATING CIRCUIT 1 | HEATING CIRCUIT 2 | HEATING CIRCUIT 3 | HEATING CIRCUIT 4 | HEATING CIRCUIT 5

With all heating circuit menu items, you can specify the parameters independently of one another.

Note

If the WPE heat pump extension is connected, you can specify separate values for heating circuit 4 and heating circuit 5.

□□□■ COMFORT TEMPERATURE

Select COMFORT TEMPERATURE to set the set room temperature for comfort mode. When the heat pump is in comfort mode (see PROGRAMS / HEATING PROGRAM or operating mode COMFORT MODE), the heat pump heats the heating water to the value set here.

□□□■ ECO TEMPERATURE

Select ECO TEMPERATURE to set the set room temperature for ECO mode. When the heat pump is in ECO mode (see PROGRAMS / HEATING PROGRAM or operating mode ECO MODE), the heat pump heats the heating water to the value set here.

□□□■ MINIMUM TEMPERATURE

The set MINIMUM TEMPERATURE is safeguarded by the controller of the relevant heating circuit.

The minimum temperature ensures, with underfloor heating for example, that the screed/substrate is never too cold.

□□□■ MAXIMUM TEMPERATURE

The set MAXIMUM TEMPERATURE limits the permissible flow temperature in heating circuit 2.

The limit has priority over a higher set flow temperature calculated by the heat pump manager.

□□□■ MIXER DYNAMICS

Using this value, the control characteristics or the effect of mixer runtime on the controller can be adjusted.

Mixer runtime [s]	WPM setting
100	150
200	100

Mixer runtime [s]	WPM setting
300	50

□□□■ ROOM INFLUENCE

Only in conjunction with a remote control.

In this menu item you set the degree of influence that the outside temperature or current room temperature has on the control unit.

With weather-compensated control, the room is heated in relation to the outside temperature and the set heating curve.

With room temperature-dependent control, the room is heated consistently to the temperature set on the remote control.

Setting	Weather-compen- sated control	Room tempera- ture-dependent control
0	100	0
25	75	25
50	50	50
100	0	100

Heating circuit pump control with remote control

► Set the ROOM INFLUENCE to a value greater than 0.

If the actual room temperature is higher than the set room temperature plus 1 K, the heating circuit pump is switched off.

If the actual room temperature is lower than the set room temperature, the heating circuit pump is switched on.

□□□■ HEATING CURVE RISE

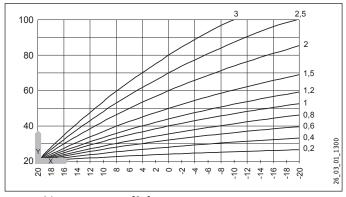
Menu item HEATING CURVE RISE enables you to set one heating curve each for heating circuits 1, 2 and 3. If a heat pump extension is connected, this also applies to heating circuits 4 and 5.

Recommendation:

Heating circuit	Heating curve rise		Set room tem- perature
	Area heating	Radiator heat- ing system	
1	0.4	1.1	20 °C
2	0.6	0.9	20 °C
3	0.6	0.9	20 °C
4	0.6	0.9	20 °C
5	0.6	0.9	20 °C

If you select a temperature in the SETTINGS / HEATING / STAND-ARD SETTING under the parameter FIXED VALUE OPERATION menu, heating curve 1 is not displayed. The display will show SET FIXED TEMPERATURE with the relevant temperature.

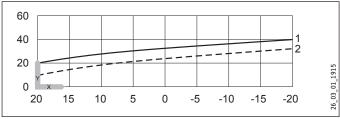
Menu: SETTINGS



- X Outside temperature [°C]
- Y Heating circuit 1, heat pump return temperature [°C] Heating circuit 2, heat pump flow temperature [°C]

□□□■ HEATING CURVE VIEW

The graphic that appears on the display shows the current heating curves for the comfort and ECO modes.



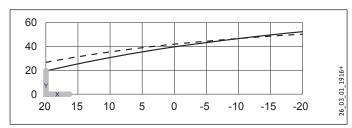
- X Outside temperature [°C]
- Y Return / flow temperature [°C]
- 1 Comfort mode
- 2 ECO mode

Adapting a heating curve

Example: During spring and autumn, at outside temperatures of between +5 °C and +15 °C, the room temperature is too low even with the radiator valves fully open. At an outside temperature of approx. 0 °C, the set room temperature will be achieved. The heating curve is set to 1.0, relating to a room temperature of 20 °C.

With a parallel shift of the heating curve accompanied by a reduction of the curve, the heating performance of the system is corrected.

The dotted line shows the heating curve reduced to 0.83 and the set room temperature of 23.2 °C, increased by 3.2 °C.



- X Outside temperature [°C]
- Y Return / flow temperature [°C]

□ □ ■ STANDARD SETTING

□□□■ BUFFER OPERATION

This parameter is used to determine the basic system configuration and thus the overall behaviour of the system.

If a buffer cylinder is used:

► Set the parameter to ON. Confirm the selection with OK. The buffer charging pump is also actuated with the compressor. After a delay, the compressor is started.

If no buffer cylinder is used:

- ► Connect the heating circuit pump to the X2.6 connection.
- ► Set the parameter to OFF. Confirm the selection with OK. The heating circuit pump runs continuously.

Note

An incorrect setting can lead to malfunctions.

□□□■ SUMMER MODE

□□□□■ SUMMER MODE

With this parameter, automatic shutdown of heating mode can be activated in summer.

With a building insulation value of 0 (see parameter BUILDING HEAT BUFFER): If the current outside temperature exceeds the set outside temperature (see parameter OUTSIDE TEMPERATURE), the system switches to summer mode. If the current outside temperature falls below the set outside temperature, the system switches to heating mode.

With a building insulation value of 1-3 (see parameter BUILDING HEAT BUFFER): If the outside temperature averaged over a specified period exceeds the set outside temperature (see parameter OUTSIDE TEMPERATURE), the system switches to summer mode. If the outside temperature averaged over a specified period falls below the set outside temperature, the system switches to heating mode

When the parameter FIXED VALUE OPERATION is enabled, summer mode is deactivated for heating circuit 1. Heating circuits 2-5 are not affected by this.

□□□■ OUTSIDE TEMPERATURE

► Using the Touch-Wheel, set the temperature at which the system should switch on or off.

□□□■ BUILDING HEAT BUFFER

Select BUILDING HEAT BUFFER to specify the type of building with regard to insulation and heat loss. Changeover to and from summer mode is quicker or slower depending on the building type.

- Setting "0" = uninsulated
 The outside temperature is compared directly with the set temperature trigger point.
- Setting "1" = light insulation
 Outside temperature is captured over a 24 hour period. An average is calculated from the data.
 Typically: Wood construction with rapid heat transfer and little or no thermal insulation.

www.stiebel-eltron.com WPM | 21

Menu: SETTINGS

- Setting "2" = medium insulation
 Outside temperature is captured over a 48 hour period. An average is calculated from the data.
 - Typically: Brick construction with thermal insulation and average heat transfer.
 - Setting "3" = heavy insulation
 The outside temperature is captured over a 72 hour period.
 An average is calculated from the data.
 Typically: Building with very slow heat transfer, e.g. very thick brick walls.

If the calculated outside temperature ≥ the set outside temperature, all heating circuits will switch to summer mode. Summer mode relates solely to the central heating function.

With fixed value control, summer mode is disabled for heating circuit 1. Summer mode remains active for all other heating circuits.

Changing the set temperature on remote controls will have no effect. The system will continue to run in summer mode.

□□□■ FLOW PROP HEATING CIRC



The control characteristics cannot be defined for heating circuits with mixer and operation with buffer cylinders.

Select FLOW PROP HEATING CIRC to specify the temperature measurements on which the control characteristics of the system are based.

Control characteristics can be based on the return temperature, the flow temperature or on a specified combination of the two temperatures. The relationship between flow and return temperature can be set in any proportions.

Example:

Setting	Control	Flow [%]	Return [%]
0	Return temperature control	0	100
30		30	70
50		50	50
80		80	20
100	Flow temperature control	100	0

□□□■ MAXIMUM RETURN TEMP

Select MAXIMUM RETURN TEMP to specify the temperature at which the heat pump switches off in heating mode. This defines when the heat pump is switched off for safety reasons, based on the return temperature. In DHW mode the return temperature is not scanned.

The idle time is specified in the parameter IDLE TIME (in the COM-MISSIONING / COMPRESSOR menu).

No fault message is shown on the display when this value is reached.

□□□■ MAXIMUM FLOW TEMPERATURE

Select MAXIMUM FLOW TEMPERATURE to specify the temperature at which the heat pump switches off in heating mode. This defines when the heat pump is switched off for safety reasons, based on the flow temperature.

The idle time is specified in the parameter IDLE TIME (in the COM-MISSIONING / COMPRESSOR menu).

No fault message is shown on the display when this value is reached.

□□□■ FIXED VALUE OPERATION

Note If fixed

If fixed value operation is active, cooling mode is not possible.

On/off heat pumps

In menu item FIXED VALUE OPERATION, you can specify the temperature to which the set heating circuit temperature should be constantly regulated. The outside temperature, set program times and summer mode do not affect this.

Fixed value operation relates solely to the control characteristics of heating circuit 1.

It is used, for example, on systems in which a constant flow temperature is required, such as air heating systems.

Inverter heat pumps

In menu item FIXED VALUE OPERATION, you can specify the temperature to which the set heating circuit temperature should be regulated with selected flow proportion. The outside temperature, set program times and summer mode do not affect this.

Fixed value operation relates solely to the control characteristics of heating circuit 1.

It is used, for example, on systems in which a constant flow temperature is required, such as air heating systems.

□□□■ HEATING CIRCUIT OPTIMAL

When an Uponor DEM-WP module is connected, the heating curve is dynamically optimised for the heat demand of individual rooms. This involves modifying the preset heating curve by up to 50 % of its original value.

The parameter HEATING CIRCUIT OPTIMAL is only displayed when the buffer operation parameter is set to OFF and neither a mixer sensor nor an FE7 remote control are connected.

The parameter HEATING CIRCUIT OPTIMAL can be set to ON or OFF. The default value is OFF. This parameter may be set to ON only if an Uponor DEM-WP module is connected.

This function is only active inCOMFORT MODE, ECO MODE and PROGRAMMED OPERATION.

□□□■ FROST PROTECTION

Select FROST PROTECTION to specify the outside temperature at which the frost protection function is activated.

Frost protection function prevents freezing of pipework, open heating circuits and radiators as well as the heat pump.

The heating circuit pumps are started when the temperature falls below the frost protection temperature.

22 | WPM

Menu: SETTINGS

The circulation pumps are switched off when the temperature exceeds the frost protection temperature.



Material losses

The frost protection function cannot protect fully sealed heating circuits and radiators from ice formation, damage and consequential harm.

► Ensure that all heating circuits are slightly open and set the thermostatic valve to at least the frost protection setting.

□□■ REMOTE CONTROL FE7

This menu item is only displayed if the remote control is connected.

With the remote control, the set room temperature for heating circuit 1 can be adjusted by ± 5 °C.

The room sensor measures the actual room temperature. The temperature is displayed in the heat pump manager. The actual room temperature affects the control of heating circuit 1.

The remote control is only active in PROGRAMMED OPERATION.

□□□■ ROOM INFLUENCE

In this menu item you set the degree of influence that the outside temperature or current room temperature has on the control unit.

With weather-compensated control, the room is heated in relation to the outside temperature and the set heating curve.

With room temperature-dependent control, the room is heated consistently to the temperature set on the remote control.

Setting	Weather-compen- sated control	Room tempera- ture-dependent control
0	100	0
25	75	25
50	50	50
100	0	100

Heating circuit pump control with remote control

► Set the ROOM INFLUENCE to a value greater than 0.

If the actual room temperature is higher than the set room temperature plus 1 K, the heating circuit pump is switched off.

If the actual room temperature is lower than the set room temperature, the heating circuit pump is switched on.

□□□■ ROOM CORRECTION

Select ROOM CORRECTION to correct the room temperature shown by ± -5 K.

□□■ PUMP CYCLES

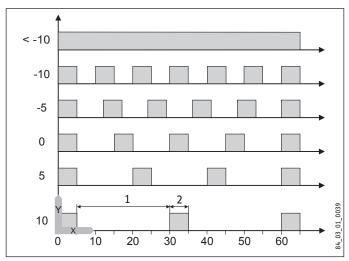
This parameter affects the behaviour of the heat pump in heating circuit 1.

OFF

The heat pump operates continuously. It shuts down only when SUMMER MODE is active.

ON

The heating circuit pump switches on and off according to the outside temperature.



- X Time in minutes
- Y Outside temperature in °C
- 1 Pause
- 2 Pump runtime

□□■ EXTERNAL HEAT SOURCE

In this menu item, you can specify the parameters of an external heat source.

An electric threaded immersion heater in the buffer cylinder or a boiler connected to the heating flow in modulating mode (PWM or 0-10 V interface) can be used as an external heat source.

□ □ **□ ■ OFF**

► Set the parameter to OFF if you are not connecting an external heat source to the system.

☐☐☐ THREADED IMMERSION HEATER

- ► Set this parameter to ON if an electric threaded immersion heater is installed in the buffer cylinder.
- ► Temperature sensor X1.10, incorporated in the threaded immersion heater in the buffer cylinder, captures the temperature at the buffer cylinder output to the external heat source's heating system.

The external heat source is actuated at temperatures below the set DUAL MODE TEMP HZG; its actuation is load-dependent, as the last stage of a heat pump cascade.

Conditions for activation:

- The temperature falls below the dual mode temperature.
- The heat pump is in operation.
- The actual temperature of the external heat source is lower than the set temperature. The set temperature of the threaded immersion heater is equal to the buffer cylinder set temperature.

Conditions for deactivation:

www.stiebel-eltron.com WPM | 23

Menu: SETTINGS

The actual temperature of the external heat source is higher than the set temperature. The set temperature of the threaded immersion heater is equal to the buffer cylinder set temperature plus the heating curve gap (parameter HEATING CURVE GAP).

The actual and set temperature of the external heat source can be checked in the INFO / SYSTEM / EXTERNAL HEAT SOURCE menu.

□□□■ BOILER

- ► Set this parameter to ON if a gas/oil boiler is installed in the system.
- ► Temperature sensor X1.10 captures the temperature in the boiler flow.
- ► Connect sensor X1.6 to the heating flow of the boiler mixer circuit.

The external heat source is actuated at temperatures below the set DUAL MODE TEMP HZG; its actuation is load-dependent, as the last stage of a heat pump cascade.

The mixer is controlled according to the set temperature. The set temperature is calculated from the buffer cylinder set temperature plus the heating curve gap. The mixer is released if the actual temperature of the external heat source is higher than the set temperature.

Conditions for activation:

- The temperature falls below the dual mode temperature.
- The heat pump is in operation.
- The temperature must be at least 5 K lower than the set boiler temperature (parameter SET BOILER TEMPERATURE).

Conditions for deactivation:

- The maximum boiler set temperature has been reached.

The actual and set temperature of the external heat source can be checked in the INFO / SYSTEM / EXTERNAL HEAT SOURCE menu.

□□□■ HZG PWM

► Set this parameter to ON if an external heat generator is installed in the system with a PWM interface.

The external heat generator is connected to terminal X1.16.

Temperature sensor X1.10 captures the temperature in the external heat generator flow.

Connect sensor X1.6 to the heating flow of the external heat generator.

The external heat source is actuated at temperatures below the set DUAL MODE TEMP HZG; its actuation is load-dependent, as the last stage of a heat pump cascade.

The external heat generator regulates the temperature to the calculated set value (set buffer temperature + heating curve gap (HEATING CURVE GAP)).

Conditions for activation:

- The temperature falls below the dual mode temperature.
- The heat pump is in operation.
- The set temperature (set buffer temperature + heating curve gap) has not been reached.

Conditions for deactivation:

- The set temperature (set buffer temperature + heating curve gap) has been reached.

□□□■ HZG 0-10 V

► Set this parameter to ON if an external heat source is installed in the system with a 0 -10 V interface.

The external heat generator is connected to terminal X1.16.

Temperature sensor X1.10 captures the temperature in the external heat generator flow.

► Connect sensor X1.6 to the heating flow of the external heat generator.

The external heat source is actuated at temperatures below the set DUAL MODE TEMP HZG; its actuation is load-dependent, as the last stage of a heat pump cascade.

The external heat generator regulates the temperature to the calculated set value (set buffer temperature + heating curve gap (HEATING CURVE GAP)).

Conditions for activation:

- The temperature falls below the dual mode temperature.
- The heat pump is in operation.
- The set temperature (set buffer temperature + heating curve gap) has not been reached.

Conditions for deactivation:

- The set temperature (set buffer temperature + heating curve gap) has been reached.

□□□□■ HEATING CURVE GAP

In conjunction with a threaded immersion heater

With this parameter you can set how large the temperature differential to the set heating curve has to be in order to switch off again the threaded immersion heater serving as an external heat source.

In conjunction with a boiler

With this parameter you can set how large the temperature differential to the set heating curve has to be in order to feed the desired flow temperature into the heating system. The desired flow temperature is calculated from the heating circuit set temperature (buffer cylinder set temperature) and the heating curve gap that is set here. The boiler mixer circuit is controlled according to the flow temperature.

In conjunction with an external heat generator with a PWM or 0-10 V interface

With this parameter, you can set how large the temperature deviation from the set heating curve has to be in order to switch the external heat generator off again.

□□□□■ SET BOILER TEMPERATURE



Note

► Set this parameter if you are using a cast iron boiler, in order to prevent the formation of condensate. Observe the boiler manufacturer's instructions.

24 | WPM www.stiebel-eltron.com

Menu: SETTINGS

the electric emergency/booster heater alone.

With this parameter you can set how high the temperature in the □□□■ DUAL MODE TEMP HZG boiler should be. With this parameter, you can specify the dual mode temperature of the heat pump. Below this set outside temperature, the emer-□□□■ BLOCKING TIME EVU gency/booster heater may back up the heat pump if the heating output has not been reached. The electric emergency/booster During a tariff blocking time by the power supply utility, the heat heater assumes responsibility for heating demand jointly with pump cannot meet a heat demand. With this parameter, you can the heat pump. specify the behaviour of the external heat source during blocking time. □□□■ NUMBER OF STAGES 0FF With this parameter you can specify the maximum number of additional heating levels of the electric emergency/booster heater During blocking time, the external heat source assumes responsibility for heating even above the dual mode temperature. for heating. Between 0 and 3 heating levels can be allowed, according to the 1-10 hours required heating output. If the external heat source is not to assume responsibility for heating during a blocking time, the required blocking time can be □□□■ DELAY specified in hours. With this parameter you can specify how much time must pass ► Set the number of hours of blocking time after which the ex-(after the temperature has fallen below the dual mode temperaternal heat source should assume responsibility for heating. ture) before the additional heating levels are switched on. Confirm the selection with OK. □ ■ DHW □□□□■ LOWER APP LIMIT HZG With this parameter, you can specify the lower application limit □ □ ■ DHW TEMPERATURES of the heat pump. Below the outside temperature that is set here, the heat pump is shut down. Heating demand will be covered by the external heat source alone. □□■ In the menu item for the DHW temperature, you can specify the set temperatures for comfort and ECO modes. □□□□■ DUAL MODE TEMP HZG **□□□■ COMFORT TEMPERATURE** With this parameter, you can specify the dual mode temperature of the heat pump. Below this set outside temperature, the external Select COMFORT TEMPERATURE to set the set DHW temperature heat source may back up the heat pump if the heating output has for comfort mode. When the heat pump is in comfort mode (see not been reached. The external heat source assumes responsibility PROGRAMS / DHW PROGRAM), the heat pump heats the DHW to for heating demand jointly with the heat pump. the value set here. □□□□■ HZG PWM **□□□■ ECO TEMPERATURE** With this parameter you can set how quickly the external heat Select ECO TEMPERATURE to set the set DHW temperature for ECO source/gas burner corrects a deviation in temperature. The smallmode. When the heat pump is ECO mode (see PROGRAMS / DHW er the value, the quicker control is restored. PROGRAM), the heat pump heats the DHW to the value set here. □□□□■ HZG 0-10 V □ □ ■ STANDARD SETTING With this parameter you can set how quickly the external heat source/gas burner corrects a deviation in temperature. The small-□□□■ DHW MODE er the value, the quicker control is restored. With this parameter, you can specify the type of DHW heating. Three types of DHW heating are available: **□□■ ELECTRIC REHEATING Priority operation** In this menu item, you can specify the parameters of the electric Parallel operation emergency/booster heater. Partial priority operation □□□■ LOWER APP LIMIT HZG □□□□■ PRIORITY OPERATION With this parameter, you can specify the lower application limit If you enable priority operation, the heat pump specified for DHW of the heat pump. Below the outside temperature that is set here, and the corresponding DHW charging pump are switched on in the heat pump is shut down. Heating demand will be covered by

www.stiebel-eltron.com WPM | 25

response to DHW demand.

heating mode.

The remaining heat pumps in the cascade are switched off for

Menu: SETTINGS

□□□□■ PARALLEL OPERATION

If you enable parallel operation, the DHW charging pump and associated buffer charging pump are switched on in response to DHW demand.

The remaining heat pumps in the cascade are switched off for heating mode.

□□□■ PARTIAL PRIORITY

If you enable partial priority operation, the heat pump specified for DHW and the corresponding DHW charging pump are switched on in response to DHW demand.

The remaining heat pumps in the cascade are switched on for heating mode.

□□□■ DHW HYSTERESIS

With this parameter, you can specify the switching hysteresis for DHW heating.

► Set how large the temperature differential to the set DHW temperature has to be in order to start DHW heating.

DHW heating starts when the temperature falls below the set DHW temperature minus the hysteresis.

Once the set DHW temperature is reached, DHW heating ceases.

□□□■ DHW STAGES

With this parameter you can set the number of heat pump stages for DHW heating.

□□□■ AUTOMATIC DHW CONTROL



Note
If you want to use automatic DHW control, all DHW stages must be allowed.

If automatic DHW control is enabled, then depending on the outside temperature and the load required, all DHW stages can be activated.

□□□□■ OUTSIDE TEMPERATURE

The heating output of an air/water heat pump decreases as the outside temperature falls. DHW heating always starts with the first stage. To meet the energy demand for DHW heating, additional DHW stages are automatically enabled subject to the outside temperature set here.

► Set the outside temperature from which the additional DHW stages should be enabled.

□□□■ WW LEARNING FUNCTION

With this parameter you can set whether the set DHW temperature is adjusted automatically during DHW heating.

If the heat pump is shut down by the HP sensor (high pressure sensor) or due to the maximum hot gas temperature, DHW heating is terminated. The set DHW temperature is overwritten with the

current actual DHW temperature. The new set DHW temperature is then applied to DHW mode.

DHW heating takes place solely through the heat pump. The internal electric emergency/booster heater or external heat source remains deactivated.

When the heat pump is shut down by a limiter function, the internal electric emergency/booster heater or the external heat source is switched on as a reheating stage until the set DHW temperature is reached

□□□■ COMBI CYLINDER

In this menu item you can set whether a combi or instantaneous water cylinder is installed in the heat pump system.

In order to prevent energy being drawn from the cylinder via the heating circuit pumps during DHW heating, the heating circuit pumps are shut down during this period.

OFF

During DHW heating, the heating circuit pumps remain on.

□□□■ WW OUTPUT WP



The actual output may differ from the selected output depending on the operating point and ambient conditions.

Air/water heat pumps

Different heating outputs from the heat pump for DHW mode can be specified, depending on the outside temperature.

They are set using the parameters WW OUTPUT SUMMER and WW OUTPUT WINTER.

□□□□■ WW OUTPUT SUMMER

With this parameter, you can specify the heat pump output for DHW heating during the summer.

The output can be reduced to optimise heat pump efficiency in DHW mode.

□□□□■ WW OUTPUT WINTER

With this parameter, you can specify the heat pump output for DHW heating during the winter.

To achieve a short heat-up time for DHW heating when the heating energy demand is high, a higher output can be set for DHW mode.

□□□■ MAXIMUM FLOW TEMPERATURE

With this parameter, you can specify a maximum flow temperature. When the set flow temperature is reached, the compressor is switched off and the idle time is set.

Menu: SETTINGS

□□□■ PASTEURISATION WW). To control the external heat source to cover a DHW demand in this setting, output X2.11 is switched. If pasteurisation is activated, the contents of the DHW cylinder □ □ ■ ■ ALONE are heated to the temperature that can be set here. You define At this setting, the external heat source alone will provide DHW the time at which the heating takes place in the PROGRAMS / heating below the dual mode point. To control the external heat PASTEURISATION PROGRAM menu. The high DHW temperature source to cover a DHW demand in this setting, output X2.11 is kills off any legionella bacteria in the water. switched. Once the temperature set here has been reached, the set DHW temperature is returned to the value stored in the SETTINGS / □□□■ INDEPENDENT DHW TEMPERATURES menu. At this setting, only the external heat source will provide DHW Proper pasteurisation can take place only if it is ensured that the heating, regardless of the dual mode point. To control the external heat pump system reaches the necessary set temperature. heat source to cover a DHW demand, outputs X2.8 and X2.11 are Pasteurisation can only occur if the electric emergency/booster switched heater is connected, or EXTERNAL HEAT SOURCE has been defined Once this setting has been selected, the DHW STAGES parameter for DHW heating. The parameter WW LEARNING FUNCTION must must be set to "0", as the heat pump no longer provides DHW be set to OFF. heating. **OFF** □□□■ DUAL MODE TEMP WW No pasteurisation takes place. Dual mode temperature (outside temperature) of the heat pump for DHW heating. □□□■ SET TEMPERATURE Depending on the parameter set (SUPPORTED, ALONE, INDEPEND-In this menu item you can set the temperature for pasteurisation. ENT), the second heat source is responsible for DHW heating. The factory setting is 60 °C. □□□□■ LOWER APP LIMIT WW **□□■ ELECTRIC REHEATING** Lower application limit of the heat pump for DHW heating. In the case of electric reheating, the emergency/booster heater is activated for DHW heating according to the setting (parameters The heat pump is switched off at outside temperatures below the DUAL MODE TEMP WW and LOWER APP LIMIT WW). selected lower DHW application limit. The second heat source is solely responsible for DHW heating. □□□■ DUAL MODE TEMP WW □ □ □ □ ■ WW PWM Dual mode temperature of the heat pump for DHW heating. This is where you determine the percentage output with which Below this outside temperature, the electric emergency/booster the second heat source will provide DHW heating. heater is switched on for DHW heating, subject to load. □□□□■ WW 0-10 V □□□■ LOWER APP LIMIT WW This is where you determine the percentage output with which Lower application limit of the heat pump for DHW heating. the second heat source will provide DHW heating. The heat pump is switched off at outside temperatures below the selected lower DHW application limit. The electric emergency/ □ ■ DHW CIRCULATION booster heater alone provides DHW heating. With the DHW circulation function, DHW can quickly be delivered to the draw-off points. The DHW circulation pump pumps hot **□□■ EXTERNAL HEAT SOURCE** water through the DHW circulation line to the draw-off points to When this function is activated, no DHW circulation function can rapidly make hot water available there. At the same time, however, be used. the DHW cylinder cools down.

Choose this setting if there is no external heat source installed in the heat pump system.

□□□■ SUPPORTED

□ □ ■ **OFF**

The external heat source backs up the heat pump during DHW heating below the dual mode point (parameter DUAL MODE TEMP

www.stiebel-eltron.com WPM | 27

□□□■ DEMAND

function.

The DHW circulation function can be requested in various ways.

► Choose the conditions that activate the DHW circulation

Menu: SETTINGS

□□□■ PROGRAM
To minimise cooling, the DHW circulation pump is controlled via a time program so that the pump runs only in the specified periods. Three switching times can be set per day. Equally, it is possible to set a block pattern for the whole week, for weekdays or for weekends.
► Set the times in the PROGRAMS / DHW CIRCULATION PRO- GRAM menu.
□□□■ PROGRAM + INPUT
The DHW circulation pump is linked to the time program and the input. A pressure sensor must be installed in the DHW circulation line. If water pressure drops due to the use of a draw-off point, the sensor switches a relay. This switching output is linked to the DHW circulation sensor input and the sensor earth, so the switching is recognised as a short circuit and thus the pump switches on. Set the times in the PROGRAMS / DHW CIRCULATION PROGRAM menu.
□□□■ PROGRAM + SENSOR
The DHW circulation pump is linked to the time program and the input. If the temperature measured by the DHW circulation sensor falls below the set temperature during the set times, the pump is switched on.
► Set the times in the PROGRAMS / DHW CIRCULATION PRO- GRAM menu.
□□□□■ SET TEMPERATURE
In this menu item you can set the set temperature for the DHW circulation function.
If the temperature falls below the set temperature, the DHW circulation pump starts.
□□□□■HYSTERESIS
If the sum of the DHW circulation temperature and the set hysteresis is greater than the set temperature, the DHW circulation pump is switched off.

■ HYBRID MODULE

If a hybrid module is used to integrate a second heat generator, you can make the necessary settings here.

□□■ 2ND HEAT GENERATOR TYPE

In this menu, you set the type of external heat generator.

□□□■ GAS CONDENSING

► Activate this parameter if this is your external heat generator.

□□□■ GAS NON-CONDENSING

► Activate this parameter if this is your external heat generator.

□□□■ OIL CONDENSING

► Activate this parameter if this is your external heat generator.

□□□■ OIL NON-CONDENSING

Activate this parameter if this is your external heat generator.

□□■ 2ND HEAT GENERATOR SETTING

□□□■ SET TEMPERATURE

This parameter is a shutdown condition.

The set temperature is the temperature at which the second heat generator is switched off in heating mode.

□□□■ HYSTERESIS

This parameter is a start condition.

If the actual temperature of the second heat generator is less than or equal to the set temperature minus a hysteresis, the second heat generator is switched on when there is a heat demand.

Please note that this temperature-dependent start condition is also linked with a time-dependent condition (see "IDLE TIME").

□□□■ MIXER DYNAMICS

With this value, the control characteristics of the installed mixer can be adjusted.

Effect
Faster control characteristics
Standard value
Slower control characteristics

□□□■ HEATING CURVE GAP

The heating curve gap indicates the target temperature to which the mixer is to be controlled in heating mode with the second heat generator. The target temperature is equal to the sum of the set heating circuit temperature and the heating curve gap. The heating curve gap is intended to prevent mixer opening levels that are too small and to improve heat transfer from the second heat generator.

□□□■ SOFT START TEMPERATURE

This parameter is only relevant for non-condensing appliances.

When the burner is switched on, the feed pump of the second heat generator is not activated until the soft start temperature plus a hysteresis of 5 K has been reached. The feed pump of the second heat generator is switched off when the soft start temperature is undershot.

The default setting for this parameter is 43 °C.

Example:

Switch on: T ≥43 + 5 = 48 °C

Switch off: T < 43 °C

□□□■ DELAY

This parameter is a comfort function.

Menu: SETTINGS

If the heat pump does not reach the required set heating circuit temperature in heating mode within this time, the second heat generator is switched on in place of the heat pump, even though this conflicts with the optimisation criteria.

□□□■ IDLE TIME

This parameter is a time-dependent start criterion for the second heat generator. The parameter, plus a hysteresis, indicates when the burner may be switched back on after the last shutdown.

The idle time and hysteresis together produce a time-dependent and temperature-dependent criterion for burner start control.

□□■ TYPE OF OPTIMISATION

The heating system can be optimised in its dual mode operation.

► Adjust the values regularly.

□□□■ ECO DRIVE

With this parameter, you can set the balance between ecological and economical operation.

Setting	Effect
0	Purely economical operation (based on accrued costs)
10	Purely ecological operation (based on anticipated CO ₂ emissions)

□□□■ ECONOMICAL

In this menu, you enter the parameters for economical optimisation of the dual mode point.

□□□□■ PEAK TARIFF PRICE

► Enter the current electricity tariff price.

□□□□■ OFF-PEAK TARIFF PRICE

► Enter the current electricity tariff price.

□□□■ GAS PRICE

► Enter the current gas price.

□□□□■ OIL PRICE

► Enter the current oil price.

□□□■ ECOLOGICAL

In this menu, you enter the parameters for ecological optimisation of the dual mode point.

□□□□■ ELECTRICITY CO2 EMISSIONS

► Enter the emissions value of your electricity tariff.

□□□□■ GAS CO2 EMISSIONS

This is a standard value. The value does not normally need to be changed.

□□□□■ OIL CO2 EMISSIONS

This is a standard value. The value does not normally need to be changed.

□ □ ■ HEAT PUMP SETTING

□□□■ LOWER APP LIMIT

With this parameter, you can specify the lower application limit of the heat pump. Below the outside temperature that is set here, the heat pump is shut down. Heating demand will be covered by the external heat source alone.

□□□■ BLOCKING TIME EVU

During the power supply utility's blocking time, the heat pump cannot meet the heating demand. With this parameter, you can specify the behaviour of the external heat source during blocking time.

OFF

During blocking time, the external heat source assumes responsibility for heating even above the dual mode temperature.

1-10 hours

If the external heat generator is not to provide heating during a tariff blocking time, the required start delay can be specified in hours.

► Set the number of hours of tariff blocking time until the external heat generator should start providing heating. Confirm the selection with OK.

□ ■ COOLING

Not all heat pumps are cooling heat pumps.

Depending on the heat pump, a buffer cylinder may be required for cooling.

▶ Observe the details in the operating and installation instructions for the heat pump.

When a swimming pool water heating demand is issued, cooling mode is interrupted, and swimming pool water heating begins.

Note

Note
When there is DHW demand, cooling mode is interrupted and DHW heating starts. Air source heat pump cascades are the exception.

Conditions for cooling operation

The system must be in summer mode.

www.stiebel-eltron.com WPM | 29

Menu: SETTINGS

- An analogue FE7 remote control or at least one digital FET remote control must be connected to the heat pump manager. Please note that you can only use the analogue or digital remote control in the system.
- All cooling parameters must be set.
- Depending on the heat pump, a cooling sensor may be required.

Cooling mode with the FE 7 remote control

The FE 7 analogue remote control is not equipped with dew point monitoring. The remote control can therefore only be used in conjunction with fan convectors or ceiling cassettes with condensate drain.



Note
If the FE 7 remote control is replaced by an FET remote control, a factory reset must be carried out on the heat pump. All settings must then be carried out again.

Cooling mode with the FET remote control

The digital FET remote control unit is equipped with dew point monitoring, and can be used with fan convectors and area heating systems (e.g. underfloor/wall heating systems, cooling ceilings).



If more than one digital FET remote control is connected, an additional cooling circuit can be specified for each remote control.

Cooling and DHW heating with air/water heat pump cascades

With an air/water heat pump cascade, cooling and DHW heating can take place in parallel.

► In the SETTINGS / DHW / STANDARD SETTING / DHW MODE menu, set the parameter PARTIAL PRIORITY to ON.

The heat pump specified for DHW and the corresponding DHW charging pump are switched on in response to DHW demand.

The remaining heat pumps in the cascade provide cooling.

□ □ ■ COOLING

Here you can switch the cooling function of the heat pump on or off.

□ □ ■ COOLING MODE

□□□■ PASSIVE COOLING

Passive cooling is possible only with brine/water heat pumps.

Cooling takes place initially with the heating circuit pump. Controller output X2.13 is switched on. Additional zone valves or diverter valves can be actuated with controller output X2.13, for example.

If after 60 seconds the actual flow temperature is higher than the set flow temperature, the source and buffer charging pumps are started.

On cascades, the additional source and buffer charging pumps are switched on one after the other if the flow temperature cannot be

further reduced. Whether these additional pumps are activated depends on the set dynamics (DYNAMICS PASSIVE).

□ □ ■ ACTIVE COOLING

Control characteristics with brine/water heat pumps

Cooling initially takes place passively (see PASSIVE COOLING). If the flow temperature cannot be further reduced by passive cooling, the compressor also starts.

On cascades, the additional source and buffer charging pumps and compressor are switched on one after the other if the flow temperature cannot be further reduced. Whether these additional pumps are activated depends on the set dynamics (DYNAMICS ACTIVE or DYNAMICS PASSIVE).

Control characteristics with air/water heat pumps

Cooling takes place initially with the heating circuit pump. Controller output X2.13 is switched on. Additional zone valves or diverter valves can be actuated with controller output X2.13, for example.

If after 60 seconds the actual flow temperature is higher than the set flow temperature, the buffer charging pump and compressor are started.

On cascades, the additional buffer charging pumps and compressor are switched on one after the other if the flow temperature cannot be further reduced. Whether these additional pumps and compressors are activated depends on the dynamics setting (DY-NAMICS ACTIVE).

□ □ ■ STANDARD SETTING

□□□■ COOLING STAGES

Select the number of heat pumps enabled for cooling mode.

□□□■ COOLING LIMIT

With this parameter, the lower application limit for cooling mode is specified. If the outside temperature is below the set application limit, cooling mode is deactivated.

□□□■ COOLING CAPACITY

With this parameter, the maximum cooling capacity of the heat pump is specified in kW.

□□□■ FLOW TEMP HYSTERESIS

If the sum of the flow temperature and the set hysteresis is greater than the set temperature, the compressor is switched on.

□□□■ DYNAMICS ACTIVE

This parameter specifies how quickly the individual heat pumps in a cascade start. The higher the set dynamics, the slower the downstream heat pumps start up.

Dynamics for brine/water heat pump

Dynamic 0

The compressor starts at the same time as the source pump.

www.stiebel-eltron.com 30 | WPM

Menu: SETTINGS

- Dynamic 1
 - If the source pump has been running for 10 minutes and the current flow temperature is higher than the set flow temperature with a hysteresis of 0.5 K, the compressor starts.
- If the source pump has been running for 30 minutes and the current flow temperature is higher than the set flow temperature with a hysteresis of 2 K, the compressor starts.



Note

With the other available values (2 to 9), the hysteresis is interpolated correspondingly.

Dynamics with air/water heat pumps

Dynamic 1

If the first compressor has been running for 10 minutes and the current flow temperature is higher than the set flow temperature with a hysteresis of 0.5 K, the next downstream heat pump starts.

Dynamics 10 If the first compressor has been running for 30 minutes and the current flow temperature is higher than the set flow temperature with a hysteresis of 2 K, the next downstream heat pump starts.



Note

With the other available values (2 to 9), the hysteresis is interpolated correspondingly.

□□□■ DYNAMICS PASSIVE

Dynamics with brine/water heat pumps

This parameter specifies how quickly the individual heat pumps in a cascade start. The higher the set dynamics, the slower the downstream heat pumps start up.

- Dynamic 1
 - After the controller output X2.13 has been switched, the source and buffer charging pumps start in sequence, each after a delay of one minute.
- Dynamic 10

After the controller output X2.13 has been switched, the source and buffer charging pumps start in sequence, each after a delay of five minutes.



With the other available values (2 to 9), the hysteresis is interpolated correspondingly.

□ ■ ACTIVE COOLING / PASSIVE COOLING

Passive cooling is possible only with brine/water heat pumps.

□□□■ AREA COOLING / FAN COOLING

Area cooling

In the case of area cooling, the cooling of the building takes place by means of the available underfloor or wall heating. In order to

monitor relative humidity, an FET remote control for the heating circuit must be connected.

Fan cooling

In the case of fan cooling, the cooling of the building takes place by means of fan convectors. In order to monitor room temperature, an FE 7 or FET remote control for the heating circuit must be connected.

□□□□■ SET FLOW TEMPERATURE

Area cooling

The mixer regulates the flow temperature set here.

Fan cooling

When this temperature has been reached during cooling, the compressor is switched off. Under passive cooling, the source and buffer charging pumps are also switched off.

□□□□■ FLOW TEMP HYSTERESIS

If the sum of the flow temperature and the set hysteresis is greater than the set temperature, the compressor is switched on.

□□□□■ SET ROOM TEMPERATURE

The heat pump cools the room down to the room temperature set here minus a fixed hysteresis of 2 K.

□□□□■ DYNAMICS ACTIVE

See description above.

□□□□■ DYNAMICS PASSIVE

See description above.

□ □ ■ COOLING CIRCUIT 1 / 2 / 3 / 4 / 5

□□□■ COOLING TYPE

Here you can specify whether the cooling circuit is used for fan or area cooling.

□□□■ SET ROOM TEMPERATURE

The heat pump cools the room down to the room temperature set here minus a fixed hysteresis of 2 K.

□□□■ INCREASE COOLING CURVE

With the INCREASE COOLING CURVE menu item, you can select a cooling curve for each of the cooling circuits.

The set flow temperature is calculated from the cooling curve, outside temperature and start temperature.

The minimum flow temperature depends on the type of cooling and whether a buffer cylinder is installed.

WPM | 31 www.stiebel-eltron.com

Menu: SETTINGS

□□□□■ SET TEMPERATURE

ming pool.

With this parameter you can set the set temperature for the swim-

Type of cooling	Minimum flow temperature [°C]	□□□□■ HYSTERESIS
Fan cooling with buffer cylinder	11	The value set here specifies the temperature difference from the
Fan cooling without buffer cylinder	9	set temperature at which heating of the swimming pool water commences.
Area cooling		commences.
		□□□□■ BUFFER OPERATION
□□□■ START TEMPERATURE		If a sensor is connected to terminal X3.4, swimming pool mode is
The heat pump starts cooling set here.	at the room temperature that is	possible without a buffer cylinder. The swimming pool sensor X3.4 is responsible for switching the heat pump on and off.
□□□■ COOLING CURVE VIEW	I	□□□□■ FIXED VALUE
The graphic that appears on the curve.	display shows the current cooling	In this menu item you set the temperature required in the heat exchanger in order to reach the set temperature in the swimming pool.
□■ SWIMMING POOL		□■ DIFFERENTIAL CONTROLLER 1 / 2
	tion, the swimming pool water is	
pump connected to terminal X4	means of a heat exchanger. The .12 pumps the heating water from at exchanger. The pump connected ater into the swimming pool.	With the WPE heat pump extension, two differential controllers working independently of one another can be set up, each controlling one output (X4.10 and X4.11). Output X4.10 is controlled via differential sensors 1.1 (X3.9) and 1.2 (X3.10). Output X 4.11 is controlled via differential sensors 2.1 (X3.11) and 2.2 (X3.12).
	e swimming pool without a buffer of terminal X4.12 pumps the heating	is controlled via differential sensors 2.1 (X 3.11) and 2.2 (X 3.12).
	ger. The pump connected to termi-	Example for output X4.10
nal X4.13 pumps the water into	the swimming pool.	The differential controller function can be used, for example, to
 □ ■ SWIMMING POOL ▶ Set whether the swimming pon or off. 	pool function should be switched	connect a water-bearing stove to a system with a buffer cylinder. Here differential sensor 1.1 (X3.9) is positioned inside the water chamber of the stove. Differential sensor 1.2 (X3.10) is located in the buffer cylinder. If the differential between X3.9 and X3.10 exceeds the set start differential and the maximum and minimum
		temperature limits are satisfied, output X4.10 is switched on. A
□□□■ DEMAND		pump connected to output X4.10 supplies the water heated in the stove to the buffer cylinder.
	an be requested in various ways. Atter heating to begin, the set con-	
	WIMMING POOL PROGRAM (in the	□□■ DIFFERENTIAL CONTROLLER 1 / 2
PROGRAMS menu) must be act		► Set the parameter to ON or OFF.
Choose the conditions that a function.	ictivate the swimming pool	□□■ START DIFFERENTIAL
		Here you can set the temperature differential which must prevail
□□□□■ 230 V INPUT		between both sensors in order to switch on the associated output
	water can be requested via an ex- V signal is received at input X4.2, water commences.	(X4.10 or X4.11). If the start differential set here is exceeded, the associated output is switched on.
		□□■ HYSTERESIS
□□□□■ SENSOR INPUT		Example for output X4.10
	by swimming pool sensor X3.5 is mperature and hysteresis, heating started.	With this parameter you can specify the extent to which the temperatures from differential sensors 1.1 and 1.2 can converge. For the purposes of the calculation, the hysteresis set here is subtracted from the set start differential. Only when the temperature

32 | WPM www.stiebel-eltron.com

tracted from the set start differential. Only when the temperature

differential has reached the start differential minus the set hys-

teresis does the output switch off.

Menu: COMMISSIONING

□□■ MINIMUM TEMPERATURE
Example for output X4.10
Here you can set the minimum temperature that must be present at differential sensor 1.1 for the pump to start, once the start differential has been reached.
Note Differential sensor 1.1 must be installed at the heat source (e.g. the water chamber of the stove).
□□■ MAXIMUM TEMPERATURE
Example for output X4.10
Here you can set the maximum temperature that must be present at differential sensor 1.2.
If the temperature at differential sensor 1.2 is higher than the maximum temperature, output X4.10 is switched off.
Note Differential sensor 1.2 must be installed at the heat store (e.g. buffer cylinder).
□□■ STOP DELAY
Example for output X4.10
This parameter specifies a run-on time for the pump (output X4.10).
□■ THERMOSTAT FUNCTION 1 / 2
With the WPE heat pump extension, two thermostat functions working independently of one another can be set up, each controlling one output (X4.10 and X4.11). Output X4.10 is controlled via thermostatic sensor 1 (X3.9). Output X 4.11 is controlled via thermostatic sensor 2 (X 3.11).
□□■ THERMOSTAT FUNCTION 1 / 2
► Set the parameter to ON or OFF.
□□■ SET TEMPERATURE
Example for output X4.10
You can set a temperature here. If this temperature is exceeded, the output (X4.10) is switched on.
□□■ HYSTERESIS
Example for output X4.10
You can set a temperature deviation here. If the actual temperature falls below the set temperature by this value, the output (X4.10)

is switched off.

COMMISSIONING

□ ■ SOURCE
□□■ MIN SOURCE TEMPERATURE
□ □ ■ SOURCE MEDIUM
□□□■ ETHYLENE GLYCOL
□□■ WATER
□□□■ GROUNDWATER MODULE
□□■ MAX. SOURCE EXTRACTION RATE
□■ CHARGING PUMP CONTROL
□□■ STANDBY
□□□■ TYPE OF CONTROL
□□□■ MINIMUM PUMP RATE
□□□□■ AVERAGE PUMP RATE
□□□□■ MAXIMUM PUMP RATE
□□□■ ADJUSTABLE PUMP RATE
□□□■ SET VALUES
□□□□■ PUMP RATE
□□■HEATING
□□□■ TYPE OF CONTROL
□□□□■ MINIMUM PUMP RATE
□□□□■ AVERAGE PUMP RATE
MAXIMUM PUMP RATE
□□□■ ADJUSTABLE PUMP RATE
□□□□■ SPREAD CONTROL
□□□■ SET VALUES
□□□□■ PUMP RATE
□□□□■ SPREAD
□□■DHW
□□□■ TYPE OF CONTROL
□□□□■ MINIMUM PUMP RATE
□□□□■ AVERAGE PUMP RATE
□□□□■ MAXIMUM PUMP RATE
□□□□■ ADJUSTABLE PUMP RATE
□□□□■ SPREAD CONTROL
□□□■ SET VALUES
□□□□■ PUMP RATE
□□□□■ SPREAD
□□■ COOLING
□□□■ TYPE OF CONTROL
□□□□■ MINIMUM PUMP RATE
□□□□■ AVERAGE PUMP RATE
□□□□■ MAXIMUM PUMP RATE
□□□□■ ADJUSTABLE PUMP RATE
□□□□■ SPREAD CONTROL
□□□■ SET VALUES
□□□□■ PUMP RATE
□□□□■ SPREAD
□ □ ■ DEFROST
□□□■ TYPE OF CONTROL
□□□■ MINIMUM PUMP RATE
□□□□■ AVERAGE PUMP RATE
□□□■ MAXIMUM PUMP RATE
□□□□■ ADJUSTABLE PUMP RATE
□□□□■ SPREAD CONTROL
□□□■ SET VALUES
□□□□■ PUMP RATE
□□□■ SPREAD
□□■ STANDARD SETTING

www.stiebel-eltron.com WPM | 33

Menu: COMMISSIONING

□□□■ MINIMUM PUMP RATE	□□□■ PUMP
□□□■ MAXIMUM PUMP RATE	□□□□■ BUFFER CHARGING PUMP 1
	□□□□■ BUFFER CHARGING PUMP 2
□ ■ HEATING	□□□■ HK PUMP 1
□ □ ■ CONTROLLER DYNAMICS	□□□■ HK PUMP 2
□ □ ■ HYSTERESIS	□□□■ HK PUMP 3
□ □ ■ SPREAD CONTROL	□□□■ DHW CHARGING PUMP
□□□■ SET SPREAD	□□□■ SOURCE PUMP
□□□■ MAXIMUM PUMP RATE	□□□□■ CHARGING PUMP CONTROL HEATING
□□□■ STANDBY PUMP RATE	□□□■ OUTPUT, PWM
□□■ HEATING CIRC PUMP RATE	□□□■ OUTPUT, VOLT
	□□■ OUTPUT X1.17
□■DHW	□□□■ FUNCTION
□□■ DHW PUMP RATE	□□□□■ PWM 0%100%
	□□□□■ PWM 100%0%
□ ■ COMPRESSOR	□□□■ 0-10 V
□□■ MINIMUM DEFROST TIME	□□□■ PUMP
□□■ START DEFROST	□□□□■ BUFFER CHARGING PUMP 1
□ ■ IDLE TIME	□□□□■ BUFFER CHARGING PUMP 2
□□■ MAXIMUM CURRENT	□□□□■ HK PUMP 1
□□■ MINIMUM RUNTIME	□□□□■HK PUMP 2
□ ■ POWERDEFROST	□□□□■ HK PUMP 3
□ ■ HEATING SYSTEM SIZING	□□□■ DHW CHARGING PUMP
□□□■ DESIGN TEMPERATURE	SOURCE PUMP
□□□■ HEAT DEMAND	□□□□■ CHARGING PUMP CONTROL DHW
□□■ CONSTANT OUTPUT	□□□■ OUTPUT, PWM
□□■ CONDENSATE RIBBON HEATER	□□□■ OUTPUT, VOLT
□□□■ OUTSIDE TEMPERATURE	□□■ OUTPUT X2.10
□ ■ QUICK START	□□□■ FATAL ERROR
all a gold shift	□□□■ GENERAL ERROR
□■ SILENT MODE	□□■ OUTPUT X3.16
□ ■ FAN REDUCTION	□□□■ FUNCTION
□□■ OUTPUT REDUCTION	□□□□■ PWM 0%100%
□□□■ OUTPUT	PWM 100%0%
□□□■ FAN	
□□■ HEAT PUMP OFF	
	□□□□■ POOL PUMP, PRIMARY
□■ POWER-OFF	□□□□■ POOL PUMP, SECONDARY
□□■ OFF	□□□□■ BUFFER CHARGING PUMP 3
□□■ HEAT PUMP + ELECTRIC BOOSTER HEATER	□□□□■ BUFFER CHARGING PUMP 4
□□■HEAT PUMP	□□□□■ BUFFER CHARGING PUMP 5
□□■ ELECTRIC BOOSTER HEATER	□□□□■ BUFFER CHARGING PUMP 6
== ELECTRIC BOOSTER HEATER	□□□□■ HEATING CIRCUIT PUMP 4
□■ SYSTEM TYPE	□□□□■ HEATING CIRCUIT PUMP 5
= SISIEM THE	□□■ OUTPUT, PWM
□■ I/O CONFIGURATION	□□□■ OUTPUT. VOLT
□■INPUT X1.13	□□■ 001P01, V0L1
□□□■ TELEPHONE REMOTE SWITCH	□□□■ FUNCTION
□□□■ HEATING CURVE OPTIMISATN	□□□□■ PWM 0%100%
□□□■ SG READY	
□□■INPUT X1.14	PWM 100%0%
OFF	□□□■ PUMP
□□□■ EXTERNAL HEATING/COOLING	□□□□■ POOL PUMP, PRIMARY
□□■ INPUT X1.15	□□□□■ POOL PUMP, SECONDARY
□□□■ HEATING	□□□□■ BUFFER CHARGING PUMP 3
PRESET TEMPERATURE 1 V	□□□□■ BUFFER CHARGING PUMP 4
□□□□■ PRESET TEMPERATURE 10 V	□□□□■ BUFFER CHARGING PUMP 5
COOLING	□□□□■ BUFFER CHARGING PUMP 6
□□□□■ PRESET TEMPERATURE 1 V	□□□□■ HEATING CIRCUIT PUMP 4
□□□□■ PRESET TEMPERATURE 10 V	□□□□■ HEATING CIRCUIT PUMP 5
□□■ OUTPUT X1.16	□□□■ OUTPUT, PWM
□□□■ FUNCTION	□□□■ OUTPUT, VOLT
□□□□■ PWM 0%100%	
□□□□■ PWM 100%0%	□ ■ EMERGENCY OPERATION
□□□□■ 0-10 V	

34 | WPM www.stiebel-eltron.com

Menu: COMMISSIONING

□ RESET	□□■ STANDBY / HEATING / DHW / COOLING / DEFROST
□■ HEAT PUMP □■ NOTIFICATIONLIST	Settings can be made for the charging pumps in these operating
SYSTEM	modes.
□□■ FET	
□□■ WPE	□□□■ TYPE OF CONTROL
THE STAISON CALINDATION	
□■ SENSOR CALIBRATION □□■ ACTUAL FLOW TEMPERATURE WP	
□□■ ACTUAL FLOW TEMPERATURE NHZ	COO SE AMANAMAMA DIMAD DATE
□□■ ACTUAL RETURN TEMPERATURE WP	□□□■ MINIMUM PUMP RATE
□■ UPDATE	With this parameter, you set the minimum flow rate and therefore the pump rate. The pump rate does not fall below the value set here.
□ ■ SOURCE	□□□■ AVERAGE PUMP RATE
	With this parameter, you set the average flow rate and therefore
□ □ ■ MIN SOURCE TEMPERATURE	the pump rate. The pump rate will not exceed the value set here.
Material losses Never operate the heat pump with source temperatures below -9 °C.	□□□□■ MAXIMUM PUMP RATE
	With this parameter, you set the maximum flow rate and therefore the pump rate. The pump rate will not exceed the value set here.
When set to OFF, the temperature at the source sensor is not scanned.	
If the actual temperature drops below the minimum source tem-	□□□□■ ADJUSTABLE PUMP RATE
perature, the compressor is switched off and the idle time is set. The compressor is enabled again after the idle time has expired and the fixed hysteresis of 2 K has been exceeded.	With this parameter, you set the flow rate and therefore the pump rate. The pump rate will not exceed the value set here.
The source pump will always be started 30 seconds earlier than the compressor, which starts when there is a heat demand for	□□□■ SPREAD CONTROL
central heating or DHW.	With this parameter, you can enable or disable spread control.
Note The source pump runs on for 60 seconds after the heat pump has been shut down.	□□□■ SET VALUES
□□■ SOURCE MEDIUM	
In this menu item you set the source medium used by the heat	
pump.	In this menu item you can set the pump rate for the connected pump. The pump rate is used to specify the flow rate.
□□□■ ETHYLENE GLYCOL	Please also note the information on flow rate (see the operating instructions for the pump and the chapter "Specification / Data table" in the operating and installation instructions for the heat
□ □ ■ WATER	pump).
□□□■ GROUNDWATER MODULE	□□□■ SPREAD
	► Here, you can set the temperature differential between the
□□■ MAX. SOURCE EXTRACTION RATE	flow and return sensors.
	The heat pump keeps the temperature differential constant at the
In this menu item, you can set the maximum output to be extracted from the heat source, to prevent the heat source from being overloaded.	set value by adjusting the circulation pump flow rate accordingly.
	□□■ STANDARD SETTING
☐ ■ CHARGING PUMP CONTROL	
With these parameters, the operating characteristics and control of the charging pumps can be specified.	□□□■ MINIMUM PUMP RATE
	With this parameter, you set the minimum flow rate and therefore the pump rate. The pump rate does not fall below the value set
	the pump rate. The pump rate does not fall below the value set

www.stiebel-eltron.com WPM | 35

here.

Menu: COMMISSIONING

Only applicable to spread control:	□□□■ STANDBY PUMP RATE
The time taken to achieve the set spread can vary on account of this setting.	Here, you can set the minimum pump rate for the internal circulation pump while the heat pump is idle.
□□□■ MAXIMUM PUMP RATE	The pump will run at the output set here as long as the heat pump does not receive a heat demand, as well as during power-OFF periods and idle times.
With this parameter, you set the maximum flow rate and therefore the pump rate. The pump rate will not exceed the value set here.	□□■ HEATING CIRC PUMP RATE
Only applicable to spread control:	► Set the flow rate via the heating circuit pump output. Please
The time taken to achieve the set spread can vary on account of this setting.	also note the information on flow rate (see chapter "Specification / Data table" in the operating and installation instructions for the heat pump).
□ ■ HEATING	□■DHW
□□■ CONTROLLER DYNAMICS	□□■ DHW CIRCUIT PUMP RATING
The CONTROLLER DYNAMICS parameter influences the stabilisation speed of the heat pump output controller.	 Set the maximum flow rate via the DHW pump output. If noise occurs, reduce the output.
The heat pump output controller functions primarily as an integral controller. The control deviation (the differential between actual and set heating circuit temperatures) is accumulated over time.	□ ■ COMPRESSOR
The result is the integral of the control deviation in Kelvin minutes. Every time the switching value adjustable with this parameter is reached, the output is switched one stage higher or lower.	 □ ■ MINIMUM DEFROST TIME ▶ Set here the defrost time for the heat pump defrost
Example: Where the control deviation is 5 K, it takes 10 minutes	procedure.
for the switching value of 50 Kmin to be reached. The compressor, or in a cascade the next compressor stage, then switches and the integral of the control deviation is reset to zero.	The selected time applies to manual or demand-dependent defrosting.
Normally, the preselected CONTROLLER DYNAMICS should be sufficiently fast and operate without oscillation. Heating systems that respond quickly require a lower value, whilst very slow responding systems require a higher value to be set.	□□■ START DEFROST
	Manual defrost can be started only if the heat pump is in operation.
systems require a migner tanas to ze sen	The defrost signal is displayed.
□ □ ■ HYSTERESIS	Maximum defrost time
For on/off heat pumps with buffer cylinder, you can set here the start hysteresis for the heat pump.	The maximum defrost time for all heat pumps is 20 minutes. Defrosting is terminated after the maximum defrost time has elapsed. The heat pumps are then forced to operate in heating mode for
□□■ SPREAD CONTROL	20 minutes. Only then can a new defrost process be initiated.
The flow rate for the circulation pump is controlled automatically by the heat pump.	□ ■ IDLE TIME
 □□□■ SET SPREAD ▶ Here, you can set the temperature differential between the flow and return sensors. 	To protect the compressor, an idle time is set following shutdown of a heat pump. The default idle time of 10 or 20 minutes (according to heat pump type) should normally not be reduced. Where a reduction is required because of adjustments or repair work reset the idle time back to 10 or 20 minutes after completing the necessary work.
The heat pump keeps the temperature differential constant at the set value by adjusting the circulation pump flow rate accordingly.	
□□□■ MAXIMUM PUMP RATE	□□■ MAXIMUM CURRENT
MODEL - MAXIMUM TOMI MALE	This parameter can be used to limit the maximum power con-

36 | WPM www.stiebel-eltron.com

at the installation site.

sumed by the heat pump to match it to the power supply conditions

Please note that high flow temperatures or low outside tempera-

tures may cause the heating output to be reduced.

With this parameter, you set the maximum flow rate and therefore

the pump rate. The pump rate will not exceed the value set here.

The time taken to achieve the set spread can vary on account of

this setting.

Menu: COMMISSIONING

□□■ MINIMUM RUNTIME

Each time the compressor is switched on, a countdown starts using the selected time (in minutes). The controller can only stop the compressor after this time has elapsed, i.e. controller shutdown can be delayed. One exception is a response by the temperature limiter or pressure switch, which results in an immediate shutdown.

□□■ POWERDEFROST

Power defrost is an extension of the standard defrost process. During intensive defrost, hot air is routed through the fan nozzle.

In this parameter, you can select how often intensive defrost is carried out instead of the standard defrost process.

Example: If the parameter is set to "5", every fifth defrost is a power defrost.



During an intensive defrost, higher operating costs may be incurred.

□□■ HEATING SYSTEM SIZING

The heat demand for the house is set here, taking into consideration the lowest regional temperatures (for example 10 kW heat demand at - 14 °C outside temperature). During operation, the device will use this to calculate the optimum value for heat pump operation.

Refer to the building's heat demand calculation to determine the values.

Please note that if a higher heat demand is set, the efficiency of the overall system will reduce. On the other hand, if the heat demand is set too low, a degree of comfort may be lost.

□□□■ DESIGN TEMPERATURE

► Select the design temperature here. This will be the outside temperature (°C) for which heat demand was calculated, in the region where the heat pump is being used.

□□□■ HEAT DEMAND

Select the heat demand calculated for the design temperature here.

□□■ CONSTANT OUTPUT

This parameter determines the heating output as a fixed value, for swimming pool operation and the heat-up program. The output is then controlled to the permanently set output, irrespective of the outside temperature.

□□■ CONDENSATE RIBBON HEATER

The condensate ribbon heater ensures that condensate can drain away even at low outside temperatures.

□□□■ OUTSIDE TEMPERATURE

Set here the outside temperature above which the condensate ribbon heater is switched on.

□□■ QUICK START

During commissioning, you can test the heat pump function by triggering a heat pump quick start. When calling up parameters, OFF is shown on the display. If you set it to ON and press OK, a quick start is initiated. The value on the display visibly counts down from 60 to 0 s. On quick start the display then shows ON.

After that, the heat pump and the associated buffer charging pump are switched on.

□ ■ SILENT MODE

Reduced noise mode

SILENT MODE is an operating mode for air/water heat pumps in which the sound level of the heat pump is reduced.

Note

Silent mode has an effect on the heating output and efficiency of the heat pump.

When silent mode is active, operating costs will be higher. In silent mode 2, heating and DHW heating are provided solely via the emergency/booster heater.

► In the "PROGRAMS / SILENT PROGRAM 1" menu, set the times when the heat pump should switch to a quieter operating mode.

□ ■ FAN REDUCTION

As soon as this parameter is set to ON, while SILENT PROGRAM 1 is enabled, the fan speed of the heat pumps is reduced.

□□■ OUTPUT REDUCTION

As soon as this parameter is set to ON, while SILENT PROGRAM 1 is enabled, the fan speed and the compressor output of the heat pump can be reduced independently of each other by means of the following parameters.

□□□■ OUTPUT

The reduction in the compressor output can be set here in %.

The reduction in the fan speed can be set here in %.

□□■ HEAT PUMP OFF

As soon as this parameter is set to ON, while SILENT PROGRAM 2 is enabled, the heat pump is switched off and the internal or external second heat source takes over the DHW / Central heating function.

□ ■ POWER-OFF

During a tariff blocking time by the power supply utility, the heat pump cannot meet a heat demand. With this parameter, you can specify the characteristics of the heat pump and the internal reheating stages during a tariff blocking time.

Menu: COMMISSIONING

□ □ ■ 0FF

No heat generator is blocked during the tariff blocking time.

☐ ☐ ■ HEAT PUMP + ELECTRIC BOOSTER HEATER

During the tariff blocking time, the heat pump and the electric emergency/booster heater are blocked.

□ ■ HEAT PUMP

The heat pump is blocked during the tariff blocking time.

□□■ ELECTRIC BOOSTER HEATER

During the tariff blocking time, the electric emergency/booster heater is blocked.

□ ■ SYSTEM TYPE

If an HMH is installed in the heating system, this value must be set to 1.

□ I/O CONFIGURATION

□□■ INPUT X1.13

In this menu item, you can set which functions of input X 1.13 should be adopted.

► Never apply external voltages.

□ □ □ ■ TELEPHONE REMOTE SWITCH



This function can be used only in STANDBY MODE or ECO MODE.



Note

The telephone remote switch is interpreted via inputs X1.13.2 and X1.13.3.

► Set this parameter to ON if a telephone remote switch is connected to the input.

If an external signal is present at this input, the heat pump switches to PROGRAMMED OPERATION. When the external signal is no longer present, the heat pump switches back to the previous operating mode.

□□□■ HEATING CURVE OPTIMISATN



This function can be used only in COMFORT MODE, ECO MODE or PROGRAMMED OPERATION.

- ► Assign terminals X1.13.1 and X1.13.2.
- ► Set this parameter to ON if an Uponor DEM-WP module, for example, is connected.

The heating curve is matched dynamically to the heat demand of the individual rooms. This involves modifying the preset heating curve by up to 50 % of its original value.

□□□■ SG READY



Note

To be able to use this function, the ISG Internet Service Gateway is required.



Note

This function is available from software version:

- WPM: 449-02
 - ISG: 4.10.0.0
- ► Set this parameter to ON to use the SG Ready functions.
- ▶ Use two potential-free signal relays to jumper the signal
- X 1.13 1-2: SG Ready input 1
- X 1.13 2-3: SG Ready input 2

Mode	Signal	Function
1	Input 2 jumpered	Heat pump is OFF
2	Inputs open	Standard operation in selected operating mode
3	Input 1 jumpered	Start with increased values (PV surplus)
4	Input 1+2 jumpered	Immediate start with maximum values

□□■ INPUT X1.14

In this menu item you can set how the heat pump behaves if an external voltage signal is present.

□ □ □ ■ OFF

► Select this parameter if the heat pump should not be controlled via an external voltage signal.

□□□■ EXTERNAL HEATING/COOLING



Note

In order to ensure complete control via the building management system in summer, you have to set SUMMER MODE to OFF (SETTINGS / HEATING / STANDARD SET-TING / SUMMER MODE).

► Select this parameter if the heat pump should be controlled via an external voltage signal.

Depending on the voltage present, the heat pump starts the heating or cooling mode, or the function is switched off.

Voltage	Effect
0-1 V	OFF
1-5 V	Heating
5-6 V	OFF
6-10 V	Cooling

□□■ INPUT X1.15



To use the input, a voltage of at least 1 V must be present.

38 | WPM www.stiebel-eltron.com

Menu: COMMISSIONING

In this menu item you can specify a temperature range. Heating or cooling (depending on the setting at input X1.14) will take place to this temperature range.

If no buffer cylinder is installed in the heat pump system (parameter BUFFER OPERATION in the SETTINGS / HEATING / STANDARD SETTING menu set to OFF), the set temperature of heating circuit 1 is determined by the specified temperature range.

If a buffer cylinder is installed in the heat pump system (parameter BUFFER OPERATION in the SETTINGS / HEATING / STANDARD SETTING menu set to ON), the set temperature of the buffer cylinder is determined by the specified temperature range.

□□□■ HEATING

In this menu item you can set the temperatures to be targeted by the heat pump manager if the external voltage signal for heating mode is present.



Note

If a voltage of 2 to 9 V is present, the preset temperatures are interpolated accordingly.

□□□□■ PRESET TEMPERATURE 1 V

Set here the temperature that should be targeted by the heat pump manager if a voltage of 1 V is present at input X1.15.

□□□□■ PRESET TEMPERATURE 10 V

► Set here the temperature that should be targeted by the heat pump manager if a voltage of 10 V is present at input X 1.15.

□□□■ COOLING

In this menu item you can set the temperatures to be targeted by the heat pump manager if the external voltage signal for cooling mode is present.



Note

If a voltage of 2 to 9 V is present, the preset temperatures are interpolated accordingly.

□□□□■ PRESET TEMPERATURE 1 V

► Set here the temperature that should be targeted by the heat pump manager if a voltage of 1 V is present at input X1.15.

□□□□■ PRESET TEMPERATURE 10 V

► Set here the temperature that should be targeted by the heat pump manager if a voltage of 10 V is present at input X 1.15.

□□■ OUTPUT X1.16/X1.17



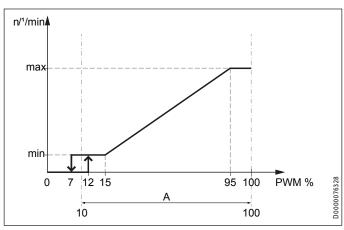
Note

If a second heat generator is connected to output X 1.16 and the heat generator uses the PWM or volt signal, the output cannot be used for a pump.

In this menu item you can adjust the settings for the pump connected to the output.

□□□■ FUNCTION

□□□□■ PWM 0%...100%

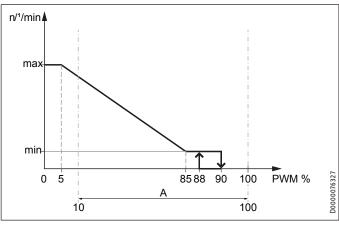


A Setting range

The pump speed is controlled in proportion to the PWM input signal. The pump stops if there is a cable break.

- Set this parameter to ON if you connect a pump for solar thermal energy.
- Observe the operating instructions of the pump manufacturer.

□□□□■ PWM 100%...0%



A Setting range

The pump speed is controlled in inverse proportion to the PWM input signal. If there is a cable break, the pump runs at maximum speed.

- ► Set this parameter to ON if you connect a heating circuit pump.
- ► Observe the operating instructions of the pump manufacturer.

□□□□■ 0-10 V

► Set this parameter to ON if you use a pump that is controlled by a 0-10 V voltage signal.

□ □ □ ■ PUMP

► Select here the pump that is connected to the output.

Menu: COMMISSIONING

You have the following options:

- Buffer charging pump (BUFFER CHARGING PUMP 1 / 2)
- Heating circuit pump (HK PUMP 1 / 2 / 3)
- DHW charging pump (DHW CHARGING PUMP)
- Source pump (SOURCE PUMP)
- CHARGING PUMP CONTROL HEATING
- CHARGING PUMP CONTROL DHW

□□□■ OUTPUT, PWM

In this menu item, you can assign a signal strength for pulse width modulation to the connected pump. The signal is used to specify the flow rate, output or set speed.

- ► Please also note the information on flow rate (see the operating instructions for the pump and the chapter "Specification / Data table" in the operating and installation instructions for the heat pump).
- Observe the operating instructions of the pump manufacturer.
- ► Set the PWM signal here.

□□□■ OUTPUT. VOLT

In this menu item, you can assign a signal strength for pulse width modulation to the connected pump. The signal is used to specify the flow rate, output or set speed.

- ► Please also note the information on flow rate (see the operating instructions for the pump and the chapter "Specification / Data table" in the operating and installation instructions for the heat pump).
- Observe the operating instructions of the pump manufacturer.
- ► Set the voltage signal here.

□□■ OUTPUT X2.10

The heat pump manager can send a 230 V fault signal to an external controller connected here.

□□□■ FATAL ERROR

Set this parameter to ON if the fault output should switch only for serious faults leading to a shutdown of the heat pump.

□□□■ GENERAL ERROR

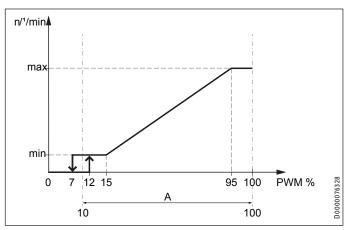
Set this parameter to ON if the fault output should switch for all faults.

□□□□■ OUTPUT X3.16/X3.17

In this menu item you can adjust the settings for the pump connected to the output.

□□□■ FUNCTION

□□□□■ PWM 0%...100%

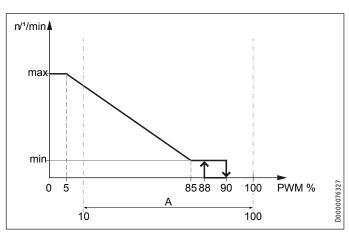


A Setting range

The pump speed is controlled in proportion to the PWM input signal. The pump stops if there is a cable break.

- ► Set this parameter to ON if you connect a pump for solar thermal energy.
- Observe the operating instructions of the pump manufacturer.

□□□□■ PWM 100%...0%



A Setting range

The pump speed is controlled in inverse proportion to the PWM input signal. If there is a cable break, the pump runs at maximum speed.

- ► Set this parameter to ON if you connect a heating circuit pump.
- Observe the operating instructions of the pump manufacturer.

□□□□■ 0-10 V

► Set this parameter to ON if you use a pump that is controlled by a 0-10 V voltage signal.

□□□■ PUMP

▶ Select here the pump that is connected to the output.

Menu: COMMISSIONING

You have the following options:

- Swimming pool pump, primary (POOL PUMP, PRIMARY)
- Swimming pool pump, secondary (POOL PUMP, SECONDARY)
- Buffer charging pump (BUFFER CHARGING PUMP 3 / 4 / 5 / 6)
- DHW charging pump (DHW CHARGING PUMP 2)
- Heating circuit pump (HEATING CIRCUIT PUMP 4 / 5)

□□□■ OUTPUT, PWM / OUTPUT, VOLT

In this menu item you can set the pump rate for the connected pump. The pump rate is used to specify the flow rate.

Please also note the information on flow rate (see the operating instructions for the pump and the chapter "Specification / Data table" in the operating and installation instructions for the heat pump).

► Set the pump rate here.

■ EMERGENCY OPERATION

Response to a shutdown of the heat pump in the event of a fault.

ON

As soon as a FATAL ERROR occurs in heat pump types with internal electric reheating and the heat pump fails, the operating mode automatically switches over into emergency mode.

Every heat pump in a cascade must suffer a fatal error before the program switch automatically switches over to emergency operation.

There's one exception: Automatic emergency operation will also be triggered if only the preselected heat pump for DHW fails.

In heat pump types with an external heat source, the second heat source must be set to ON for central heating or DHW heating; only then can it change over to emergency operation when a fatal error occurs.

For heat pumps with a second heat source, the second heat source takes over heating operation and DHW heating.

OFF

As soon as faults occur in heat pump types with internal electric reheating and the heat pump fails, the second heat source for central heating takes over frost protection. Heating operation and DHW heating are not carried out.

□ ■ RESET

□□■ HEAT PUMP

If a fault occurs the heat pump can be reset. Setting it to ON clears the fault that has occurred. The compressor starts again. The fault remains stored in the message list.

□□■ NOTIFICATION LIST

The entire message list is deleted.

□ □ ■ SYSTEM

A system reset will reset the heat pump manager to delivered condition (factory settings).

With this reset, you reset all installed FET remote controls. The heating circuits must be reassigned.

□ ■ WPE

A system reset will reset the heat pump extension to delivered condition (factory settings).

■ SENSOR CALIBRATION

If the sensors do not measure the temperature correctly, you can correct the measured temperature by +/-5 K in this menu.

□□■ ACTUAL FLOW TEMPERATURE WP

► Correct the measured temperature by +/-5 K.

□ □ ■ ACTUAL FLOW TEMPERATURE NHZ

► Correct the measured temperature by +/-5 K.

□□■ ACTUAL RETURN TEMPERATURE WP

► Correct the measured temperature by +/-5 K.

□ ■ UPDATE

Settings

Settings 9.

9.1 **Parameter overview**

The following lists the parameters that can be adjusted via the programming unit.

Note
The values in the columns "Min.", "Max." and "Standard" vary depending on the connected heat pump and may differ from the values given.

Menu item/parameter	0ptions	Unit	Min.	Max.	Standard	System value
■ PROGRAMS						
□ ■ PARTY PROGRAM						
□□■HOURS		h	0	24		
■ HEAT-UP PROGRAM					·	
□□■ SETTINGS						
□□□■ LOW END TEMPERATURE		°C	20	40	25.0	
□□□■ DURATION BASE TEMP		d			25.0	
□□□■ MAXIMUM TEMPERATURE		<u>u</u>	20	<u>5</u>	40.0	
□□□■ MAX TEMPERATURE DURATION		d		5	0	
□□□■ RISE PER DAY		<u>u</u>		10	1	
and a most en on		К			<u>_</u>	
■ SETTINGS						
□ ■ GENERAL						
□ □ ■ CONTRAST			1	5	· · · · · · · · · · · · · · · · · · ·	
□□■ BRIGHTNESS		<u>%</u>	0	100	50	
□□■ TOUCH SENSITIVITY			1	10	4	
□□■ TOUCH ACCELERATION			1	10	6	
□■ HEATING						
□□■ HEATING CIRCUIT 1						
□□□■ COMFORT TEMPERATURE		°C		30	20	
□□□■ ECO TEMPERATURE		°C		30	20	
□□□■ MINIMUM TEMPERATURE	OFF	°C	10	30	OFF	
□□□■ ROOM INFLUENCE		%		100		
□□□■ HEATING CURVE RISE			0.2	3	0.6	
□□■ HEATING CIRCUIT 2 / 3 / 4 / 5						
□□□■ COMFORT TEMPERATURE		°C		30	20	
□□□■ ECO TEMPERATURE		°C	5	30	20	
□□□■ MINIMUM TEMPERATURE	OFF	°C	10	30	OFF	
□□□■ MAXIMUM TEMPERATURE		°C	20	90	50	
□□□■ MIXER DYNAMICS			30	240	100	
□□□■ ROOM INFLUENCE		%	0	100		
□□□■ HEATING CURVE RISE			0.2	3	0.2	
□□■ STANDARD SETTING						
□□□■ BUFFER OPERATION	OFF ON					
□□□■ SUMMER MODE	OFF ON				ON	
□□□□■ OUTSIDE TEMPERATURE		°C	10	30	20	
□□□□■ BUILDING HEAT BUFFER			0	3		
□□□■ FLOW PROP HEATING CIRC		%	0	100		
□□□■ MAXIMUM RETURN TEMP		°C	20	65	65	
□□□■ MAXIMUM FLOW TEMPERATURE		°C	20	75	75 °C	
□□□■ FIXED VALUE OPERATION	OFF	°C	20	70	OFF	
□□□■ HEATING CIRCUIT OPTIMAL	OFF		0.01	0.1		
□□□■ FROST PROTECTION		°C	-10	10	4 °C	
□□■ REMOTE CONTROL FE7					-	
□□□■ ROOM INFLUENCE	OFF		0	20	5	
□□□■ ROOM CORRECTION		K	-5	5	0	
□□■ PUMP CYCLES	OFF ON					
□□■ EXTERNAL HEAT SOURCE	-				-	
□□□■ OFF	OFF ON					
□□□■ THREADED IMMERSION HEATER	OFFION				-	
□□□■ BOILER	OFF ON					

Settings

Menu item/parameter	0ptions	Unit	Min.	Max.	Standard	System value
□□□■ HZG PWM	OFF ON					
□□□■ HZG 0-10 V	OFF ON					
□□□□■ HEATING CURVE GAP		K	1	15	3	
□□□□■ SET BOILER TEMPERATURE		°C	35	90		
□□□□■ BLOCKING TIME EVU	OFF	h	1	10		
□□□□■ LOWER APP LIMIT HZG	OFF	°C	-19.5	40	-19.5 °C	
□□□□■ DUAL MODE TEMP HZG		°C	-20	40	-20 °C	
□□□□■ HZG PWM		K min	10	100	3	
□□□□■ HZG 0-10 V		K min	10	100		
□□■ ELECTRIC REHEATING						
□□□■ LOWER APP LIMIT HZG	OFF	°C	-20	40	-20 °C	
□□□■ DUAL MODE TEMP HZG		°C	-20	40	-20 °C	
□□□■ NUMBER OF STAGES			0	3	3	
□□□■ DELAY		min	1	60	60 min	
□■DHW						
□□■ DHW TEMPERATURES						
□□□■ COMFORT TEMPERATURE		°C	10	60	50 °C	
□□□■ ECO TEMPERATURE		°C	10	60	50 °C	
□□■ STANDARD SETTING						
□□□■ DHW HYSTERESIS		K	1	10	5 K	
□□□■ DHW STAGES	-			6	1	
□□□■ AUTOMATIC DHW CONTROL	OFF ON				OFF	
□□□□■ OUTSIDE TEMPERATURE		°C	-5	30		
□□□■ WW LEARNING FUNCTION	OFF ON				OFF	
□□□■ COMBI CYLINDER	OFF ON				OFF	
□□□■ WW OUTPUT WP						
□□□□■ WW OUTPUT SUMMER		kW		15	10 kW	
□□□□■ WW OUTPUT WINTER		kW		15	10 kW	
□□□■ MAXIMUM FLOW TEMPERATURE		°C	20	75	75 °C	
□□□■ PASTEURISATION	OFF ON				OFF	
□□□□■ SET TEMPERATURE		°C	60	65		
with 2nd heat generator (2.WE)		°C	60	75		
□□■ ELECTRIC REHEATING						
□□□■ DUAL MODE TEMP WW		°C	-20	40	-20 °C	
□□□■ LOWER APP LIMIT WW	OFF	°C	-20	40	-20 °C	
□□■ EXTERNAL HEAT SOURCE						
□□□■ OFF						
□□□■ SUPPORTED	OFF ON					
□□□■ ALONE	OFF ON					
□□□■ INDEPENDENT	OFF ON					
□□□□■ DUAL MODE TEMP WW		°C	-20	40	-20 °C	
□□□□■ LOWER APP LIMIT WW	OFF	°C	-19.5	40	-19.5 °C	
□□□■ WW PWM		%	0	100		
□□□■ WW 0-10 V			0	10		
□□■ DHW CIRCULATION						
□□□■ DEMAND	OFF ON					
□□□□■ PROGRAM	OFF ON					
□□□□■ PROGRAM + INPUT	OFF ON					
□□□□■ PROGRAM + SENSOR	OFF ON					
□□□□□■ SET TEMPERATURE		°C	35	60		
□□□□■ HYSTERESIS		K	0.5	5		
						_
□■ HYBRID MODULE						
□□■ 2ND HEAT GENERATOR TYPE						
□□□■ GAS CONDENSING	OFF ON				ON	
□□□■ GAS NON-CONDENSING	OFF ON				OFF	
□□□■ OIL CONDENSING	OFF ON				OFF	
□□□■ OIL NON-CONDENSING	OFF ON				OFF	
□□■ 2ND HEAT GENERATOR SETTING						
□□□■ SET TEMPERATURE			35	90	70	
□□□■ HYSTERESIS			1	10		
□□□■ MIXER DYNAMICS			30	240	200	
□□□■ HEATING CURVE GAP				10		
□□□■ SOFT START TEMPERATURE			40	60	50	

Settings

Manu itam/panamatan	0ptions	Unit	Min.	Max	Standard	Cyatam valua
Menu item/parameter □□□■ DELAY	Options	Minutes		Max. 240	Standard 60	System value
	 -	Minutes				
□□□■ IDLE TIME □□■ TYPE OF OPTIMISATION		Minutes	1	120	10	
□□□■ ECO DRIVE					0	
□□□■ ECONOMICAL	-	··········		10	<u> </u>	
□□□□■ PEAK TARIFF PRICE					22.1	
				99	23.1	
OFF-PEAK TARIFF PRICE			1	99	19.1	
GAS PRICE				99	5.8	
OIL PRICE			1	99	5.8	
□□□■ ECOLOGICAL						
□□□□■ ELECTRICITY CO2 EMISSIONS			1	600	530	
□□□□■ GAS CO2 EMISSIONS	.		1	600	200	
□□□□■ OIL CO2 EMISSIONS			1	600	290	
□□■ HEAT PUMP SETTING						
□□□■ LOWER APP LIMIT	OFF			40	-20	
□□□■ BLOCKING TIME EVU	OFF			10	1	
COOLING (with FE 7)	OFF ON				055	
□□■ COOLING	OFF ON				OFF.	
□□■ COOLING MODE						
□□□■ PASSIVE COOLING	OFF ON				OFF	
□□□■ ACTIVE COOLING	OFF ON				OFF_	
□ □ ■ STANDARD SETTING						
□□□■ COOLING STAGES			1	6	6	
□□□■ COOLING LIMIT		°C	15	40	20 °C	
□□□■ COOLING CAPACITY		kW	3	10	8 kW	
□□■ ACTIVE COOLING	OFF ON					
□□□■ AREA COOLING	OFF ON				OFF	
□□□□■ SET FLOW TEMPERATURE		°C	7	25	15 °C	
□□□□■ FLOW TEMP HYSTERESIS		K			5 K	
□□□□■ SET ROOM TEMPERATURE		°C	20	30	25 °C	
DYNAMICS ACTIVE	-		1	10	10	
□□□□■ DYNAMICS PASSIVE				10		
□□□■ FAN COOLING	OFF ON				OFF	
SET FLOW TEMPERATURE		°C	7	25	15 °C	
FLOW TEMP HYSTERESIS		K	1		5 K 25 °C	
SET ROOM TEMPERATURE			20	30		
DYNAMICS ACTIVE			1	10	10	
□□□□■ DYNAMICS PASSIVE			0	10		
□□■ PASSIVE COOLING	OFF ON					
□□□■ AREA COOLING	OFF I ON				OFF	
□□□□■ SET FLOW TEMPERATURE		°C	7	25	15 °C	
□□□□■ FLOW TEMP HYSTERESIS		K	3	10	5 K	
□□□□■ SET ROOM TEMPERATURE		°C	20	30	25 °C	
□□□□■ DYNAMICS PASSIVE			1	10		
□□□■ FAN COOLING	OFF ON				OFF	
□□□□■ SET FLOW TEMPERATURE	<u>,</u>	°C_	7	25	15 °C	
□□□□■ FLOW TEMP HYSTERESIS		K	3	10	5 K	
□□□□■ SET ROOM TEMPERATURE		°C	20	30	25 °C	
□□□□■ DYNAMICS PASSIVE				10		
□ ■ COOLING (with FET)						
□ □ ■ COOLING	OFF ON					
□□■ COOLING MODE						
□□□■ PASSIVE COOLING	OFF ON					
□□□■ ACTIVE COOLING	OFF ON					
□□■ STANDARD SETTING						
□□□■ COOLING STAGES				6		
COOLING LIMIT		°C	15	40	-	
COOLING CAPACITY		kW		10		
FLOW TEMP HYSTERESIS		K		10		
DYNAMICS ACTIVE						
DYNAMICS PASSIVE	0551011		0	10		
□□■ COOLING CIRCUIT 1	OFF ON					

Settings

Menu item/parameter	0ptions	Unit	Min.	Max.	Standard	System value
□□□■ COOLING TYPE	.,					,
□□□■ SET ROOM TEMPERATURE		K	20	30		
□□□■ INCREASE COOLING CURVE			0.1	3.0		_
□□□■ START TEMPERATURE		°C	9	30		
□□■ COOLING CIRCUIT 2	OFF ON					
□□□■ COOLING TYPE	011 011					
□□□■ SET ROOM TEMPERATURE		K	20	30		
□□□■ INCREASE COOLING CURVE			0.1	3.0		
□□□■ START TEMPERATURE		°C	9	30		
□□■ COOLING CIRCUIT 3	OFF ON					
□□□■ COOLING TYPE						
□□□■ SET ROOM TEMPERATURE		K				
			20	30		
□□□■ INCREASE COOLING CURVE	-	°C	0.1	3.0		
□□□■ START TEMPERATURE			9	30		
□□■ COOLING CIRCUIT 4	OFF ON					
□□□■ COOLING TYPE						
□□□■ SET ROOM TEMPERATURE		K	20	30	<u> </u>	
□□□■ INCREASE COOLING CURVE			0.1	3.0		
□□□■ START TEMPERATURE		°C	9	30		
□□■ COOLING CIRCUIT 5	OFF ON					
□□□■ COOLING TYPE						
□□□■ SET ROOM TEMPERATURE		K	20	30		
□□□■ INCREASE COOLING CURVE			0.1	3.0		
□□□■ START TEMPERATURE		°C	9	30		
□■ SWIMMING POOL						
□□■ SWIMMING POOL	OFF ON					
□□□■ DEMAND						
□□□□■ 230 V INPUT						
					-	
□□□□■ SENSOR INPUT		°C				
□□□□□■ SET TEMPERATURE			10	35		
□□□□□■ HYSTERESIS		K	0.5	3		
□□□□□■ BUFFER OPERATION	OFF ON					
□□□□□■ FIXED VALUE		°C	20	55		
DIFFERENTIAL CONTROLLER 1 / 2						
□□■ DIFFERENTIAL CONTROLLER 1 / 2	OFF ON					
□□■ START DIFFERENTIAL		K	1			
□□■ HYSTERESIS		K	0.5	10		
□□■ MINIMUM TEMPERATURE	OFF	°C	30	70		
□□■ MAXIMUM TEMPERATURE		°C	20	90		
□□■ STOP DELAY		min	0	10		
□■ THERMOSTAT FUNCTION 1 / 2						
□□■ THERMOSTAT FUNCTION 1 / 2	OFF ON					
□□■ SET TEMPERATURE		°C	10	75		
□□■ HYSTERESIS		K	1	10	-	
■ COMMISSIONING						
□ SOURCE						
☐☐■ MIN SOURCE TEMPERATURE	OFF		-10	10	-9 °C	
□□■ MAX. SOURCE EXTRACTION RATE	OFF	kW				
□□■ MAX. SOUNCE EXTRACTION RATE	<u> </u>	KVV	0.0	100	-	
THE CHARGING BUMP CONTROL						
☐ CHARGING PUMP CONTROL						
□□■ STANDBY						
□□□■ TYPE OF CONTROL						
□□□□■ MINIMUM PUMP RATE	OFF ON					
□□□□■ AVERAGE PUMP RATE						
□□□□■ MAXIMUM PUMP RATE						
□□□□■ ADJUSTABLE PUMP RATE						
□□□■ SET VALUES						
□□□□■ PUMP RATE		%				
□□■ HEATING						
□□□■ TYPE OF CONTROL						

Settings

Menu item/parameter	0ptions	Unit	Min.	Max.	Standard	System value
□□□□■ MINIMUM PUMP RATE	OFF ON					
□□□□■ AVERAGE PUMP RATE						
□□□□■ MAXIMUM PUMP RATE						
□□□□■ ADJUSTABLE PUMP RATE						
□□□□■ SPREAD CONTROL						
□□□■ SET VALUES						
□□□□■ PUMP RATE		<u>%</u>				
□□□□■ SPREAD		K	1	15		
□□■DHW						
□□□■ TYPE OF CONTROL						
□□□□■ MINIMUM PUMP RATE	OFF ON					
□□□□■ AVERAGE PUMP RATE						
□□□□■ MAXIMUM PUMP RATE						
□□□□■ ADJUSTABLE PUMP RATE						
□□□□■ SPREAD CONTROL						
□□□■ SET VALUES						
□□□□■ PUMP RATE		%				
□□□□■ SPREAD		K	1	15		
□ □ ■ COOLING						
□□□■ TYPE OF CONTROL						
□□□□■ MINIMUM PUMP RATE	OFF ON					
□□□□■ AVERAGE PUMP RATE						
□□□□■ MAXIMUM PUMP RATE						
□□□□■ ADJUSTABLE PUMP RATE						
□□□□■ SPREAD CONTROL						
□□□■ SET VALUES						
□□□■ PUMP RATE		%				
□□□□■SPREAD		K		15		
□ □ ■ DEFROST						
□□□■ TYPE OF CONTROL						
□□□□■ MINIMUM PUMP RATE	OFFION					
□□□□■ AVERAGE PUMP RATE						
□□□■ MAXIMUM PUMP RATE						
□□□□■ ADJUSTABLE PUMP RATE						
□□□□■ SPREAD CONTROL						
□□□■ SET VALUES						
□□□□■ PUMP RATE		%				
□□□□■ SPREAD		K		15		
STANDARD SETTING						
□□□■ MINIMUM PUMP RATE		%				
□□□■ MAXIMUM PUMP RATE						
□■ HEATING						
□□■ CONTROLLER DYNAMICS				500	100	
□□■ HYSTERESIS		K		10	100	
□□■ SPREAD CONTROL		<u></u>				
SET SPREAD		K		12		
		<u>K</u>	3	12		
□□□■ MAXIMUM PUMP RATE		9/0	50	100		
STANDBY PUMP RATE			20_	100		
□□■ HEATING CIRC PUMP RATE		<u>%</u>	20	100		
□ ■ DHW						
□□■ DHW PUMP RATE		<u>%</u>		100		
_						
□ ■ COMPRESSOR						
□□■ MINIMUM DEFROST TIME		<u>min</u>	1	20	1	
□□■ START DEFROST	OFF ON				OFF .	
□ □ ■ IDLE TIME		min	1	120	20 min	
□□■ MAXIMUM CURRENT		A	10	30	30 A	
□□■ MINIMUM RUNTIME		min_	0	30	10 min	
□ □ ■ POWERDEFROST	OFF ON		0	20	OFF	
□□■ HEATING SYSTEM SIZING						
□□□■ DESIGN TEMPERATURE		°C	-20	0	-15 °C	
□□□■ HEAT DEMAND		kW	5	20	15 kW	

Settings

Manusitam/panamatan	0ptions	Unit	Min.	Max.	Standard	System value
Menu item/parameter	options					System value
CONSTANT OUTPUT		kW	5	20	10 kW	
CONDENSATE RIBBON HEATER		°C				
OUTSIDE TEMPERATURE	OFF ON		-10	5	5 °C	
□□■ QUICK START	OFF ON		· · · · · · · · · · · · · · · · · · ·		OFF_	
□■ SILENT MODE						
□□■ FAN REDUCTION	OFF ON				OFF	
□□■ OUTPUT REDUCTION	OFF ON				OFF	
□□□■ OUTPUT		%	70	100	100 %	
□□□■ FAN			70	100	100 %	
□□■ HEAT PUMP OFF	OFF ON				OFF	
□■ POWER-OFF						
□□■ OFF	OFF ON					
□□■ HEAT PUMP + ELECTRIC BOOSTER HEATER	OFF ON					
□□■ HEAT PUMP	OFF ON					
□□■ ELECTRIC BOOSTER HEATER	OFF ON					
□■ SYSTEM TYPE			0	100		
DELIO CONFICHDATION						
□■I/O CONFIGURATION						
□□■INPUT X1.13	055 051					
TELEPHONE REMOTE SWITCH	OFF ON					
□□□■ HEATING CURVE OPTIMISATN	OFF ON					
□□□■ SG READY	OFF ON					
□□■INPUT X1.14						
□□□■ HEATING	OFF ON					
□□□■ COOLING	OFF ON					
□□■ INPUT X1.15						
□□□■ HEATING	OFF ON					
□□□□■ PRESET TEMPERATURE 1 V		°C	10	60		
□□□□■ PRESET TEMPERATURE 10 V		°C	10	60		
□□□■ COOLING	OFF ON					
□□□□■ PRESET TEMPERATURE 1 V		°C	9	20		
□□□□■ PRESET TEMPERATURE 10 V		°C	9	20		
□□■ OUTPUT X1.16/X1.17						
□□□■ FUNCTION						
□□□□■ PWM 0%100%	OFF ON				<u> </u>	
□□□□■ PWM 100%0%	OFF ON					
□□□□■ 0-10 V	OFF ON					
□□□■ PUMP						
□□□□■ BUFFER CHARGING PUMP 1	OFF ON					
□□□□■ BUFFER CHARGING PUMP 2						
□□□□■ HK PUMP 1						
□□□□■ HK PUMP 2						
□□□□■ HK PUMP 3						
□□□□■ DHW CHARGING PUMP						
□□□□■ SOURCE PUMP						
CHARGING PUMP CONTROL HEATING					·	
CHARGING PUMP CONTROL DHW						
OUTPUT, PWM		%	10	100	· · · · · · · · · · · · · · · · · · ·	
OUTPUT, VOLT		V		100		
□□■ 001F01, V0L1						
	OFF ON					
FATAL ERROR	UFF UN				· · · · · · · · · · · · · · · · · · ·	
GENERAL ERROR						
OUTPUT X3.16/X3.17						
FUNCTION 1000/	055 041					
□□□□■ PWM 0%100%	OFF I ON					
□□□□■ PWM 100%0%						
□□□□■ 0-10 V						
DDD PUMP						
□□□□■ POOL PUMP, PRIMARY	OFF					
□□□□■ POOL PUMP, SECONDARY						
□□□□■ BUFFER CHARGING PUMP 3						

Settings

Menu item/parameter	0ptions	Unit	Min.	Max.	Standard	System value
□□□□■ BUFFER CHARGING PUMP 4						
□□□□■ BUFFER CHARGING PUMP 5						
□□□□■ BUFFER CHARGING PUMP 6						
□□□□■ HEATING CIRCUIT PUMP 4						
□□□□■ HEATING CIRCUIT PUMP 5						
□□□■ OUTPUT, PWM		%	10	100		
□□□■ OUTPUT, VOLT		V	1	10		
□■ EMERGENCY OPERATION	OFF ON				OFF	
□■ RESET						
□□■ HEAT PUMP	OFF ON				OFF	
□□■NOTIFICATIONLIST	OFF ON				OFF	
□□■ SYSTEM	OFF ON				OFF	
□□■ FET	OFF ON					
□□■WPE	OFF I ON					
□ ■ SENSOR CALIBRATION						
□□■ ACTUAL FLOW TEMPERATURE WP			-5	5		
□□■ ACTUAL FLOW TEMPERATURE NHZ			-5	5		
□□■ ACTUAL RETURN TEMPERATURE WP			-5	5		

Appliance handover

10. Appliance handover

Explain the appliance function to users and familiarise them with how it works.



Note

Hand over the operating and installation instructions to the user for safe-keeping. All the information in these instructions must be carefully followed. The instructions provide information on safety, operation, installation and maintenance of the appliance.

11. Notifications

If the device registers a fault, this is clearly displayed with the message shown below.



The fault is shown on the display with a fault number. Use the fault number to find more information about the fault in the message list.

The message list can be found on the internet. To view this, scan the QR code or paste this link into your browser: http://www.stiebel-eltron.com.

If more than one fault occurs, it is always the most recently occurring fault that is displayed.

11.1 Notification list

Using the menu DIAGNOSIS / NOTIFICATIONLIST, you can display a list of the most recently registered faults on the device. The message list contains up to 50 messages.

► Use the Touch-Wheel to access the other entries in the message list.

/ NOTIFICATION LIST 1/1							
#	CODE	TIME	DATE	WF	>		
01.	30007	08:23	15. APR 17	01			
02.							
03.							
04.					074016		
05.					D0000074016		

12. Care

WPM heat pump manager in wall mounted enclosure

A damp cloth is all you need to care for the plastic parts. Never use abrasive or corrosive cleaning agents.

13. Troubleshooting



WARNING Electrocution

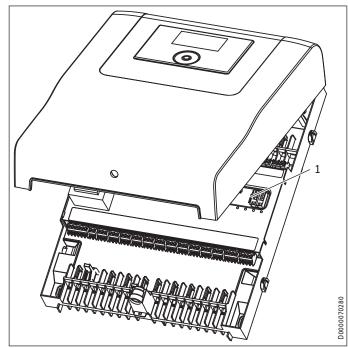
Isolate the heat pump from the power supply when carrying out any work.

Problem	Cause	Remedy
An info value is not displayed.	The sensor has not been connected correctly.	Isolate the system from the power supply. Con- nect the sensor. Recon- nect the system to the mains voltage.
The controller is not responding.	A malfunction in the controller.	Disconnect the entire heating system from the power supply. Switch the system on again.
The heat pump does not start or does not respond as expected.		

13.1 Updating the heat pump manager

WPM heat pump manager in wall mounted enclosure

- ▶ Remove the screw at the bottom of the front fascia.
- Remove the front fascia from the WPM.



- 1 Micro-SD card slot
- ► Insert the micro-SD card with the new software into the memory card slot.

Specification

Integral WPM heat pump manager

Carry out whatever steps are necessary to gain access to the builtin heat pump manager. Observe the operating and installation instructions of the appliance.

▶ Insert the micro-SD card with the new software into the memory card slot.

13.2 Fault display

Faults in the system or in the heat pump are indicated on the display. For heating system and heat pump troubleshooting and analysis, all important process data and BUS subscribers can be called up under DIAGNOSIS and a relay test can be carried out.

► For troubleshooting, analyse all available parameters before opening the heat pump control panel.

All faults cause the heat pump to shut down. The red LED on the IWS flashes for approx. 12 minutes, the idle time is set and the corresponding fault is written to the message list.

Once the fault time on the IWS and the idle time have elapsed, the heat pump restarts. Even if the heat pump has already been reset and the flashing red LED on the IWS has gone out, the heat pump will not restart until the idle time has elapsed.

With all heat pumps, the fault inputs on the IWS have no effect. In standard mode, 230 V is always present at the fault inputs.

When the heat pump has been shut down (controlled shut down) and after a period of 10 s, the 230 V signal must be present. If this is not the case, the red LED on the IWS flashes and CENTRAL FAULT is displayed.



Note
For these faults, an entry is made in the message list. The system will be shut down. The display message goes out 10 min after the fault has been removed. The system will be shut down permanently if 5 heat pump-specific or hardware faults occur within 2 hours run. The heat pump can only be restarted after the fault has been remedied and the IWS reset.

13.3 Heat pump-specific or hardware faults

Also see chapter "Notifications".

13.3.1 The heat pump does not run

The heat pump type was incorrectly selected.

- ► Check the heat pump type in the menu "DIAGNOSIS / SYS-TEM / HEAT PUMP TYPE".
- Perform a system reset ("COMMISSIONING / RESET / SYSTEM").
- ► Select the correct heat pump type.

The heat pump is in standby mode.

► Change the system over to programmed operation.

The power supply has been blocked; POWER-OFF is displayed.

▶ Wait for the blocking time to elapse. The heat pump will automatically start up again.

There is no heat demand.

► Check the set and actual values under the INFO menu item.

There may be incorrect fuse protection.

► See chapter "Specification / Data table".



The heat pump can only be restarted after the fault has been remedied and the heat pump reset (parameter: heat pump reset).

Additional parameters available for system analysis:

- QUICK START: The quick start must only be carried out by our customer support. The heat pump compressor is checked during a quick start.
- RELAY TEST: Test for all relays in the heat pump manager.

13.3.2 The WPM display is not responding to entries

- Isolate the heat pump from the power supply.
- Restart the system.
- If an ISG is installed, the WPM must have completely started up before you reconnect the ISG power supply.

14. Specification

14.1 Energy consumption data

The product data complies with EU regulations relating to the directive on the ecodesign of energy related products (ErP).

		WPM
Manufacturer		STIEBEL ELTRON
Temperature controller class (in inverter heat pump)		VI
Temperature controller class (in ON/OFF heat pump)		VII
Contribution of temperature controller to seasonal space heating energy efficiency (in inverter heat pump)	%	4
Contribution of temperature controller to seasonal space heating energy efficiency (in ON/OFF heat pump)	%	3.5

14.2 Data table

		WPM
Electrical data		
Power consumption	VA	8
Relay breaking capacity	A	2
Sensor resistance	Ω	1000
Max. relay output breaking capacity	A	2 (2)
Design peak voltage	V	4000
Max. total breaking capacity of all relay outputs	Α	10 (10)
Power supply		1/N/PE ~ 230 V 50 Hz
Versions		
IP rating		IP21
Communication system		CAN
Number of automatic cycles		100000
Level of contamination		2
Function		1.B
Values		
Ambient temperature	°C	055

www.stiebel-eltron.com 50 | WPM

B. T.	\sim	_	_	0
IV.I	/ 1		_	•
I VI	\ J			. ٦

Deutschland

STIEBEL ELTRON GmbH & Co. KG Dr.-Stiebel-Straße 33 | 37603 Holzminden Tel. 05531 702-0 | Fax 05531 702-480 info@stiebel-eltron.de www.stiebel-eltron.de

Verkauf Kundendienst

Tel. 05531 702-110 | Fax 05531 702-95108 | info-center@stiebel-eltron.de Tel. 05531 702-111 | Fax 05531 702-95890 | kundendienst@stiebel-eltron.de Ersatzteilverkauf Tel. 05531 702-120 | Fax 05531 702-95335 | ersatzteile@stiebel-eltron.de

Australia

STIEBEL ELTRON Australia Pty. Ltd. 294 Salmon Street | Port Melbourne VIC 3207 Tel. 03 9645-1833 | Fax 03 9644-5091 info@stiebel-eltron.com.au www.stiebel-eltron.com.au

STIEBEL ELTRON Ges.m.b.H. Gewerbegebiet Neubau-Nord Margaritenstraße 4 A | 4063 Hörsching Tel. 07221 74600-0 | Fax 07221 74600-42 info@stiebel-eltron.at www.stiebel-eltron.at

Belgium

STIEBEL ELTRON bvba/sprl 't Hofveld 6 - D1 | 1702 Groot-Bijgaarden Tel. 02 42322-22 | Fax 02 42322-12 info@stiebel-eltron.be www.stiebel-eltron.be

STIEBEL ELTRON (Tianjin) Electric Appliance Plant C3, XEDA International Industry City Xiqing Economic Development Area 300085 Tianjin Tel. 022 8396 2077 | Fax 022 8396 2075 info@stiebeleltron.cn www.stiebeleltron.cn

Czech Republic

STIEBEL ELTRON spol. s r.o. Dopraváků 749/3 | 184 00 Praha 8 Tel. 251116-111 | Fax 235512-122 info@stiebel-eltron.cz www.stiebel-eltron.cz

Finland

STIEBEL ELTRON OY Kapinakuja 1 | 04600 Mäntsälä Tel. 020 720-9988 info@stiebel-eltron.fi www.stiebel-eltron.fi

France

STIEBEL ELTRON SAS 7-9, rue des Selliers B.P 85107 | 57073 Metz-Cédex 3 Tel. 0387 7438-88 | Fax 0387 7468-26 info@stiebel-eltron.fr www.stiebel-eltron.fr

STIEBEL ELTRON Kft. Gvár u. 2 | 2040 Budaörs Tel. 01 250-6055 | Fax 01 368-8097 info@stiebel-eltron.hu www.stiebel-eltron.hu

lapan

NIHON STIEBEL Co. Ltd. Kowa Kawasaki Nishiguchi Building 8F 66-2 Horikawa-Cho Saiwai-Ku | 212-0013 Kawasaki Tel. 044 540-3200 | Fax 044 540-3210 info@nihonstiebel.co.jp www.nihonstiebel.co.jp

Netherlands

STIEBEL ELTRON Nederland B.V. Daviottenweg 36 | 5222 BH 's-Hertogenbosch Tel. 073 623-0000 | Fax 073 623-1141 info@stiebel-eltron.nl www.stiebel-eltron.nl

Poland

STIEBEL ELTRON Polska Sp. z 0.0. ul. Działkowa 2 | 02-234 Warszawa Tel. 022 60920-30 | Fax 022 60920-29 biuro@stiebel-eltron.pl www.stiebel-eltron.pl

Russia

STIEBEL ELTRON LLC RUSSIA Urzhumskaya street 4, building 2 | 129343 Moscow Tel. 0495 7753889 | Fax 0495 7753887 info@stiebel-eltron.ru www.stiebel-eltron.ru

Slovakia

STIEBEL ELTRON Slovakia, s.r.o. Hlavná 1 | 058 01 Poprad Tel. 052 7127-125 | Fax 052 7127-148 info@stiebel-eltron.sk www.stiebel-eltron.sk

Switzerland

STIEBEL ELTRON AG Industrie West Gass 8 | 5242 Lupfig Tel. 056 4640-500 | Fax 056 4640-501 info@stiebel-eltron.ch www.stiebel-eltron.ch

Thailand

STIEBEL ELTRON Asia Ltd. 469 Moo 2 Tambol Klong-Jik Amphur Bangpa-In | 13160 Ayutthaya Tel. 035 220088 | Fax 035 221188 info@stiebeleltronasia.com www.stiebeleltronasia.com

United Kingdom and Ireland

STIEBEL ELTRON UK Ltd. Unit 12 Stadium Court Stadium Road | CH62 3RP Bromborough Tel. 0151 346-2300 | Fax 0151 334-2913 info@stiebel-eltron.co.uk www.stiebel-eltron.co.uk

United States of America

STIFBEL FITRON, Inc. 17 West Street | 01088 West Hatfield MA Tel. 0413 247-3380 | Fax 0413 247-3369 info@stiebel-eltron-usa.com www.stiebel-eltron-usa.com

STIEBEL ELTRON



Irrtum und technische Änderungen vorbehalten! | Subject to errors and technical changes! | Sous réserve d'erreurs et de modifications techniques! | Onder voorbehoud van vergissingen en technische wijzigingen! | Salvo error o modificación técnica! | Excepto erro ou alteração técnica | Zastrzeżone zmiany techniczne i ewentualne błędy | Omyly a technické změny jsou vyhrazeny! | A muszaki változtatások és tévedések jogát fenntartjuk! | Отсутствие ошибок не гарантируется. Возможны технические изменения. | Chyby a technické zmeny sú vyhradené!